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July 31, 2013

Jason Budman, TCC Secretary Northumberland County Tax Collection Committee 101 Bloom Street Danville PA 17821

RE: Keystone Collections Group Tax Collection Proposal

Dear Mr. Budman:

Thank you for the opportunity to provide the enclosed proposal for tax collection services for the Northumberland County Tax Collection Committee.

With notable success for our clients in the Act 32 system, Keystone Collections Group is very pleased to offer to your TCC a very competitive rate of 1.59% commission on current EIT collection under a 2-year agreement. We further offer an alternative rate if the TCC desires to increase Keystone staff presence in the County.

Keystone scans every tax return document to create a permanent electronic image, building a secure and accountable tax record database for your communities and school districts. Our reports are clear, thorough and detailed. Your tax money deposits to your bank accounts rapidly, about five times every month. Keystone's processes are examined, tested and approved by regional and national auditors, who report to Keystone's existing clients.

As you review this *Proposal*, you will also want to consider the financial benefits of Keystone's impressive success in recovering delinquent taxes, particularly in counties where we did not previously serve as the current collector. That success not only brings a windfall of new revenue to our new clients, but it also illustrates the need for a current collection system like Keystone to collect those dollars during the current year. Importantly, Keystone charges a **0%** commission rate on delinquent accounts, under the provisions of Act 192 as set forth in our *Proposal*.

If you have any questions, special requests or would like any additional information, please do not hesitate to contact me. Thank you.

Respectfully submitted,

KEYSTONE COLLECTIONS GROUP

T. J. Kratzenberg

T. J. Kratzenberg President

Proposal Prepared for

NORTHUMBERLAND COUNTY TAX COLLECTION COMMITTEE (TCC)

ACT 32 TAX COLLECTION SERVICES



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1. Keystone Overview

Keystone Collections Group is founded and built on standards of excellence, honesty and efficiency in managing municipal and school district tax collection. The firm has grown consistently during each year of our 27-year history. We've intentionally maintained controlled growth so as to purposefully insure that we firmly uphold the high standards we started with and deliver the excellent results that our clients expect.

Our staff, of over 180 employees, encompasses a broad range of experience including accounting, law, technology, and customer service. Keystone administers current collection and delinquent recovery for the following taxes and government fees: earned income, local services, business privilege and mercantile, occupational, real estate, per-capita and amusement; water fees, sewage and refuse collection fees. Our divisions in processing technologies, law and customer service not only drive Keystone's superior performance, they uniquely enhance what our customer receives in service administration.

As we detail throughout this proposal, our proprietary technology—exclusive to Keystone maximizes your collections by designed automation. We insure a level of accountability described by a major independent auditing firm as *unmatched in this industry*. Complementing our technology, the legal division at Keystone not only insures our compliance (and therefore insures *your* compliance) with the multitude of Act 32 tax and collection regulations, but also audits and recovers the delinquencies. The delinquent recovery system generates exceptional revenue and restores your delinquent taxpayers to your current rolls for future revenue streams.

Our customer service representatives are well trained and well monitored. We believe they rank among the most knowledgeable and friendly in the tax collection business. When your residents call or visit our offices they will be greeted with fast, friendly and professional service. While every tax collection firm is open to taxpayer criticism (it's the nature of the business) we firmly believe that no firm has received as much positive feedback and welcome commentary from the community, directed to both Keystone as well as our clients. In this proposal, we carefully describe the steps we take to support customer care, as well as the reasons we believe that positive taxpayer relations are crucial to success in our business.

We are quite different from our competition. While there are law firms attempting to collect taxes, and large collection outfits struggling to comply and enforce the legal process, Keystone uniquely offers a strong, expert legal division partnered with top automation technology, all specifically built for Act 32 compliance.

Keystone Collections Group is without question prepared—and would be honored—to start a partnership with the Northumberland County Tax Collection District.

2. <u>Firm Distinguishing Characteristics</u>

Keystone Collections Group is a recognized leader in Act 32 tax administration. The Commonwealth and major payroll companies regularly consult with Keystone for direction with technology design and compliance.

The specifics of our technological development are discussed in great detail throughout this proposal, along with our legal capabilities and tax administration policy. These details will be important to you as you compare the different candidates. It is also important to consider the history of our development as it relates to our Act 32 compliance. Keystone advanced further in Act 32 than our competitors because we have been actively involved in Act 32 since its inception.

From the earliest drafts of what eventually became the Act 32 law, Keystone's General Counsel Joe Lazzaro was consulted on the new legislation's development. He testified before the State House Finance Committee (while serving as solicitor for the State Tax Collectors' Association) and met with the State Senate Finance Committee Chairman for consultation. Recognizing the needs and process changes early, Keystone was able to develop its tax collection technologies to conform to the specific demands and requirements of the new Act with regard to rapid revenue processing, fund disbursement, claiming, archival imaging and the many related advancements that are thoroughly addressed in this proposal.

Keystone was also the first firm to actively pursue delinquent EIT auditing coupled with legal enforcement actions and claiming in civil, bankruptcy and judgment execution as well as wage garnishment proceedings. Keystone's delinquent recovery operation is unprecedented in the industry for exceptional revenue generation. By returning taxpayers to the current rolls, we also create an ongoing revenue stream for you that did not exist previously. That is the result of effective enforcement.

For compliance enforcement and recovery of delinquent EIT, Keystone has direct access to a complete in-house litigation and legal staff that specializes in the pursuit of delinquent accounts.

3. <u>Site Visits</u>

Keystone strongly encourages site visits to our offices for prospective clients such as the Northumberland County Tax Collection Committee. We also like to invite existing clients to visit us regularly at Keystone.

Keystone consistently stays at the evolutionary cusp of the collection industry, making these visits educational with regard to technology advances, customer service training techniques, short-term and long-term tax collection planning and exchange of ideas for progressive growth in community services.

Our headquarters, conveniently located at 546 Wendel Road in Irwin, PA, is ¹/₂ mile from the PA Turnpike Irwin Interchange. Our main office houses key components of mailing, printing, payment processing, digital scanning, tax accounting, customer service center, senior legal staff, department supervisors, information technology center, and the firm's executive management team.

4. Northumberland County Office

Keystone recognizes the important advantages of maintaining a local operational presence in connection with the collection of earned income taxes. Keystone is fully capable of operating an office if required by the TCC, but can offer an even lower rate if the TCC determines that maintaining a local office is not necessary. It is important to note that Act 32 converted the earned income tax system to mandatory withholding, eliminating the need for a local payment facility in several instances. Keystone could alternatively provide customer service staffing for a local office chosen by and located within a school district or municipal building within Northumberland County. TCC clients that requested local offices as a component of the original agreement with Keystone have approached our office about closing these offices upon contract renewal due to the very low use by walk-in visitors. Nonetheless, we would be pleased to further discuss this option toward a workable agreement, if such an office remains desirable to the TCC.

For a list of Keystone's satellite service center locations, please see Exhibit "A".

5. Use of Technology in Collecting Taxes and Interacting with Parties

In line with our technology and recovery objectives, Keystone's priority is to maximize current collections. As discussed in detail throughout this proposal, Keystone's entire collection operation is technology based. This system is built from the ground up using automation to achieve Act 32 compliance. Collections are easily processed and the funds sent to you promptly.

EIT Payment Audit Trail

Employer quarterly and monthly processing is vital to a good tax collection system, whether the funds are collected in or outside of Northumberland County. Upon receipt of wage tax withholdings and taxpayer data from employers, the payment is verified for accuracy and posted real-time to each individual taxpayer's account. This method allows taxpayers to have immediate access to information such as employer withholdings throughout the year.

Keystone prefers and encourages electronic withholding submission by businesses and payroll companies. Most large employers and payroll service companies provide this information to Keystone electronically. While we favor the use of the standard Federal format for filing, we are able to process withholding in most any other format.

Not all payments arrive electronically. Actual checks are scanned by Keystone and converted into a digital image, so the payment is **Check 21** ready. The **digital check image** (*See* Exhibit "B") is preserved and available for immediate access and retrieval by the customer service staff should a payment question arise. By use of **handwriting recognition engines**, the check amount verification time is virtually eliminated (very few checks need to be manually verified as to amount). When employers submit withholding data on paper, the detail from quarterly withholdings is manually entered and processed directly to the individual taxpayer's account. These documents and other EIT filings, are encoded with the proper bar code, electronically scanned and archived for immediate retrieval when called up again.

Individual tax returns (*ITRs*) are **scanned and imaged**, whether the Keystone EIT form is used by the taxpayer or a generic tax preparer's form. Data is extracted directly from the scanned Keystone form (*See* Exhibit "B") and checked via software verification procedure, using manual confirmation when necessary. Machine read data virtually eliminates the human error factor, **dramatically improving accuracy levels over competing systems**. Again, with this electronic image archive available, the taxpayer information is easily retrievable.

Keystone Collections Group scans every tax return document to create a permanent electronic image, building a secure and accountable tax record database for your communities and school districts.

As noted above, the payments are posted directly to the individual taxpayer accounts. When a processor enters a new taxpayer account, and where changes occur in an existing taxpayer's account (such as new addresses when people change residence), these changes are subjected to Keystone's geo-coding system. Geo-coding is software designed to pinpoint address detail onto a municipal boundary overlay map via longitude, latitude and related key criteria to insure taxpayer jurisdictional compliance under the Act. The payment is then properly directed to our municipal client or School District. The geo-coding capability enables Keystone to trigger an immediate claim from other tax collectors and outside jurisdictions to move tax revenues to Northumberland County's communities at a much faster pace than previously experienced. This automated practice replaces the old claiming system. Keystone actually addressed the issue of claiming funds from other districts (such as those surrounding Northumberland County) years in advance of Act 32. We've built the claiming mechanism into our operating system by providing <u>both</u>: (1) an automated process to request money that belongs to Northumberland but is held in the wrong jurisdiction and (2) a process to automatically disburse funds belonging to another jurisdiction as required under Act 32.

Data Conversion and Data Maintenance

Keystone's system monitors tax rate and taxpayer identity information supplied by employers. From its inception, Keystone's system applies the tax payment to a specific taxpayer account by social security number. Individual tax payments and employee withheld payments are all automatically applied to the specific taxpayer's account upon receipt of the payment from its source. As such, reconciliation of payments for all sources is an ongoing, timely and accurate process. The taxpayer's account is tied to the proper municipal PSD code to automate and speed the revenue distribution.

Keystone's system also converts all taxpayer addresses into a uniform format CASS system and cross-references all addresses against the National Change of Address database.

INTERNET FILING

Keystone Secure Link

Every month, more and more businesses begin paying the EIT online utilizing Keystone's *Business Portal*. INTERNET filing has been available to businesses for several years. Keystone's INTERNET filing system enables businesses to upload employee withholdings per the requirements of Act 32. **Keystone Secure Link** is a secure private INTERNET account that allows the business to not only upload employee withholding information, but also remit payment securely online via an **ACH Credit**. The importance of this system is that it allows online business filers the ability to pay online with both ACH Credit and ACH Debit options.



Keystone operates a very successful on-line tax filing system. Keystone's website <u>www.keystonecollects.com</u> provides an easy link to *e-File*. Our user-friendly system completely walks the taxpayer through the process, including creating a personal and secure login. Taxpayers may *e-File* as individuals or create a combined return with his or her spouse, adding the necessary supporting document information from W-2s and tax

schedules. Tax preparers (such as H&R Block and local CPA firms) regularly use Keystone's system to assist their resident clients.

Our fully interactive website will further assist your taxpayers by allowing them to submit tax questions and form requests 24 hours a day from the convenience of their homes and offices. Taxpayers can pay their taxes via electronic check with **no additional charges**. Taxpayers may also opt to pay by credit card in the same manner that the IRS uses on the Federal return 1040, but Keystone offers this service to the taxpayer at a very competitive credit card convenience rate of 2.7%.

KNET is Keystone's integrated office **productivity suite** developed in a SharePoint model to track the assignment and resolution of INTERNET and online inquiries from taxpayers, employers, payroll companies and municipal and school district officials. KNET also serves as our internal source for information, allowing us to dynamically add content relevant to making our daily tasks more efficient.

Refund requests are now processed very rapidly, particularly for online taxpayers who use Keystone's *e-File* system. An individual filing on-line can supply his or her checking account and bank routing numbers under the taxpayer's personal and secure login and receive the refund directly deposited in their bank account.

Allocation/Distribution Methodology

Taxpayer EIT withholdings are normally processed with the tax funds being posted to the taxing authority identified by the employer through the submitted PSD code. Each data listing supplied by an employer is cross-referenced with Keystone's geo-code system to confirm that the employer placed the employee/taxpayers in the correct taxing authority. In a situation where the geo-code system reports a very high vote of confidence that the employer made a mistake, the tax funds are posted to the taxing authority identified by the geo-code system and the employer is notified of the error in his data.

Funds are disbursed or distributed to taxing authorities via an ACH credit at least once per week by Keystone. During times of high volume payments, such as at the end of a quarter, Keystone is likely to make more than one disbursement per week.

6. <u>Delinquent Collections: Auditing and Recovering</u>

Finding and pursuing delinquent taxpayers is a primary difference between Keystone and other agencies that *claim* to pursue delinquents. At Keystone, the delinquent recovery process begins with a generalized audit of the Pennsylvania Department of Revenue earnings records for all Northumberland County resident taxpayers.

Keystone orders a copy of the taxpayer data on behalf of the TCD as delineated under Act 32. The Department of Revenue will supply a complete list of all taxpayers located within the Northumberland County jurisdiction; historically, this process was based upon the school

district code that the taxpayer provided on his or her PA-40 State earned income tax return. Currently, that listing provides Keystone with the names, social security numbers and the State taxable income figures for each individual who filed a PA-40 return.

After converting and uploading the State List data into Keystone's audit computer system, Keystone then cross-references this data with earned income tax payments or credits applied during the tax year in question. Discrepancies of **underpayments** and **non-payments** are identified. Individuals who properly and timely paid their local earned income taxes will thus be identified as a zero-balance-due or clear account. On the other hand, Keystone issues an "*Initial Audit Letter*" to any individual who failed to pay all or a portion of his or her local earned income tax due to the community or school district.

Our initial "soft" letter indicates that there is a current balance due on that taxpayer's account for the noted tax year. *See* Exhibit "C". The letter details that the income information was supplied to Keystone by the PA Department of Revenue. Keystone has found that a significant number of delinquent taxpayers will either immediately remit payment in full (including penalty and interest) or contact with a request to enter into a payment plan in order to prevent collection recovery activity from proceeding. However, if a taxpayer ignores this notice, Keystone issues a second or "final" letter. *See* Exhibit "C".

The second letter details the cost of collection which could be added to a taxpayer's account should it become necessary to continue further collections. Keystone informs delinquent parties of its intention to initiate legal action in order to recover the delinquent taxes, if necessary.

Because delinquent taxpayers include both non-payers and non-filers, no single information source such as Department of Revenue data, telephone skip directories, new occupancy permit lists or census data should be exclusively relied upon. Keystone uses all of these sources, along with several electronic tracking systems. Over the past 27 years, Keystone has developed a reliable network of public and private sources to identify and pursue accurate and complete tax roll information.

Should the delinquent taxpayer choose to ignore both notices, a skip-trace search and outside database check are performed pursuant to PA law. The skip-trace search is performed in order to verify that the address on file for the taxpayer is correct and current. A database investigation is conducted in order to search for a current employer for the taxpayer so that Keystone may garnish the taxpayer's wages pursuant to the strict guidelines set by the *Local Tax Enabling Act*. Alternatively, a civil complaint may be filed with the local magistrate. *See* Exhibit "C".

Once the magistrate's staff or constable has achieved service on the complaint, Keystone's main goal is to secure payment from the delinquent taxpayer. Keystone has built a solid reputation for mastery of this process as its highly-trained staff of customer service representatives and legal department tax specialists address each case. If payment is not forthcoming the case proceeds under one of Keystone's attorneys who attend the civil trial

hearing. We have experienced a much higher rate of success collecting earned income taxes using the civil complaint method, rather than filing *criminal* complaints because the civil process actually reduces the case to a money judgment. Criminal complaints impose minimal fines for failure to file the EIT return paperwork, but they do not enter judgment on the amount of tax due.

Bankruptcy: Most collectors shy away from bankrupt taxpayers as a "dead-end". To the contrary, when you work with Keystone your special counsel files secured and priority tax claims in the Federal bankruptcy courts to move your taxes toward first-in-line for payment. These counsel monitor your claims in the bankruptcy Creditors' Committees and represent your TCC's interests when appropriate at Reorganization Plan approval proceedings. Bankruptcy proceedings include both Chapter 11 (business reorganizations affecting payroll withholdings) and Chapter 13 (individual debt reorganizations).

The fact that a taxpayer is reorganizing or, in some cases, liquidating his or her assets does not mean that your tax money should be lost. Keystone regularly electronically communicates with and monitors the bankruptcy court in the Federal Middle District in Harrisburg for many current clients. Unlike our competitors, we electronically file and monitor Proofs of Claim, protecting the interests of the TCC. *Please see* Exhibit "C".

<u>Claims on Estates</u>: Similarly, Keystone will monitor the filing of decedents' estates at the Northumberland County Courthouse. The Pennsylvania Estates and Fiduciary (PEF) Code mandates that claims for local earned income taxes <u>must</u> be paid (or challenged) prior to the distribution of the Estate to surviving heirs and beneficiaries. *See* Exhibit "C".

Keystone has the resources, technology and legal division in place to pursue those claims on behalf of Northumberland County TCC. These claims account for significant amounts of revenue.

For a detailed overview of the delinquent recovery process, please see our enclosure KEYSTONE'S STAGES OF TAX COLLECTION attached as Exhibit "D" which describes Keystone's "7 Steps For Turning Tax Debt Into Community Revenues."

With the exception of a minimal number of hardship cases, delinquent accounts are successfully pursued to full collection. As noted in the rates, Keystone does not charge the commission rate to the TCC or to the municipality for this service, so Keystone has the full incentive to succeed for you. The delinquent party bears the collection cost under Act 192. We are not paid until we succeed.

To verify the accuracy of individual low-income exemption claims, Keystone's application requires the taxpayer to submit a copy of his or her PA-40 to authenticate the income amount. Of course, the reported income amount will be rechecked again during the taxpayer audit after Keystone receives the State List information from the PA Department of Revenue, as discussed above.

7. <u>Procedures for Recovery from Other Collectors</u>

The *Local Tax Enabling Act* now mandates that all collectors must timely disburse to the proper jurisdiction. One of the true benefits of Act 32 is in the movement of tax funds from the withheld (or misplaced) jurisdictions to the proper resident jurisdictions. Keystone actually addressed this issue years in advance of Act 32 by building into its operating system <u>both</u>: (1) an automated process to claim funds that belong to Keystone's clients but are held in the wrong jurisdiction and (2) a process to automatically disburse funds that belong to another jurisdiction as required under Act 32.

As a component of Keystone's EIT processing, all individual tax returns are scanned and digitally imaged along with the filed attachments including W-2 forms. The Keystone system automatically claims the withheld tax amount from other tax collectors and concurrently provides an immediate image of the W-2 **along with the payment demand**. By both automating the claim and providing immediate evidence of the amount due, the Keystone system avoids any attempted delay in response from the other tax collector. We've designed this process to recover your funds in a timely and consistent manner.

Important: In the event the other collector fails to respond to the statutorily mandated timeframe to submit your tax funds that are being held in the wrong jurisdiction, Keystone immediately issues a collection notice. If the tax collector claims it never received the tax money that is reported on our resident's W-2 form, Keystone pursues the collection notice against the employer. If in fact the employer withheld the tax, but failed to submit the tax, the employer is subject to enforcement action under Act 192.

Concurrent with the application of posting of actual payments to specific accounts, Keystone's system identifies both resident and nonresident taxpayers using a proprietary geo-code process. Geo-coding is software designed to pinpoint address detail onto a municipal boundary map via longitude, latitude and related key criteria. Not only will our system determine the proper municipal residence for each taxpayer, it further automatically generates the necessary claim forms to obtain funds from taxing jurisdictions outside of Northumberland County.

To reconcile payments to other tax collectors, Keystone runs the geo-coding software every night which designates (by municipal jurisdiction code) where the tax belongs. We can then accordingly disburse the tax as required by the Act. Obviously, if the geo-code software cannot determine the municipal jurisdiction due to such factors as Post Office box addresses or rural route "RR" designations, the account must be hand-reviewed for municipal determination, which occurs on a regular basis.

Keystone's careful attention to this well-planned software operation has helped us to build an excellent relationship with other collectors for exchanging taxpayer information, which will continue in our work for the Northumberland County TCC, should Keystone be chosen as your collector.

8. Employer Data Sufficiency and Accuracy

Under Act 32, businesses are required to withhold EIT for all employees, and many are required to electronically report and pay the withheld taxes to your collector. In addition, the DCED was charged with regulating the "Certificates of Residence" reporting requirements for every employer and payroll company. These reporting requirements mandate that businesses report the **proper tax rate** for each employee, as well as **minimum employee detail** including the social security number, the jurisdiction of employment and the jurisdiction of residence. Failure to comply will subject the employer to penalty provisions under the Act, to be regulated by the DCED.

Although reporting requirements existed under the old *Local Tax Enabling Act*, the lack of penalty provisions and the lack of enforcement unfortunately made employer compliance difficult. Keystone's system monitors tax rate along with taxpayer identity and other withholding details and information supplied by employers. The taxpayer's individual account is tied to the proper municipal code set by the DCED. Access to the DCED municipal statistics database is a basic process built into Keystone's operation to ensure withholding rate compliance.

Our Processing Department staff initially notifies employers when they report incorrect withholding rates, incorrect jurisdiction designations or fail to provide necessary detail information (such as no social security numbers reported, or no breakdown of withholdings among multiple employees). When employers fail to provide corrected detail or complete withholdings, our Legal Division attorneys contact the employer for the information, noting the potential imposition of Act 192 costs where applicable. We've successfully mastered full compliance in this manner, with the added benefit that the vast majority of businesses thereafter remain compliant going forward.

Filing With Paper Forms and User-Friendly Electronic Reporting

We encourage on-time and current payment by providing employers with the tools to easily submit their taxes and meet the information protocols associated with payroll withholding. Our forms and data download criteria are designed with your employers in mind. Business operators will understand their tax obligation and it gives them a method to easily make payments (See Exhibit "E").

In addition to the *e-File* individual tax INTERNET payment and filing system, Keystone offers its INTERNET *business portal* for the Northumberland County and surrounding business communities. This user-friendly system enables businesses with employees residing in Northumberland County to gain the information they need, as well as transmit their mandatory payroll withholdings with ease and speed.

Because there was little Act 32 education initiated by the State for the business community to inform them of the mandatory withholding, reporting and new DCED regulations that are imposed on employers under Act 32, Keystone took a significant role in that process within the Commonwealth, sponsoring well over 100 seminars for local business chambers and larger business community organizations throughout Pennsylvania informing them of the changes that started this year, while also making ourselves available for any questions the business community presented. Keystone also produced an online video and DVD to teach payroll administrators how to comply with Act 32.

9. Payment Receipt and Deposit

Keystone receives mail at our facility by 11:00 a.m. each day, at which time it is sorted, opened and concurrently date stamped. Each check is reviewed to verify it is made out correctly (*i.e.*, confirm courtesy amounts and the legal amounts match, check includes a signature and a proper date). The Keystone staff electronically scans and verifies the digital check and stub images through our remittance processing system. Checks are then deposited into the accounting system as the individual accounts are concurrently credited and the funds are transferred to the bank. This process generally occurs within 2-3 days for EIT, however, this period can extend during the busiest time periods (such as the second week in April).

Keystone accepts credit card payment (Visa, MasterCard and Discover) in a similar method that the IRS uses for acceptance of the Federal 1040 return. Keystone offers credit card convenience service at a competitive rate (2.7%) among our competitors. Keystone also processes on-line electronic check payments from taxpayers at no additional charge.

Keystone regularly accepts and receives electronic fund transfers and disburses to your bank (per your instruction) via ACH (Automated Clearing House).

Fast Payment Processing

Payments are processed real-time to the individual's account. This method allows taxpayers to have immediate access to information such as employer withholdings throughout the year.

Paper checks are scanned by Keystone and converted into a digital image, so the payment is Check 21 ready. The digital check image (*See* Exhibit "B") is preserved and available for immediate access and retrieval by the customer service staff. Using handwriting recognition engines, the check amount verification time is virtually eliminated (very few checks need to be manually verified as to amount).

Keystone maintains source documents including tax returns, checks, W2s and related supporting documentation in retrievable electronic image form, for at least the amount of time required by law (See Exhibit "B"). Electronic storage in this manner provides enormous advantages over other tax collectors in that these records are easily accessible by taxpayer name, account, etc. for purposes of reviewing payment detail and history. Archives are

generally stored in hard copy and/or electronic image format. Image formats are industry standard TIFF, JPEG, and PDF files.

10. Advanced Tax Return Processing

Keystone engaged in a massive education campaign to encourage individuals and tax preparers to take advantage of our on-line *e-File* INTERNET system. Not only is on-line filing convenient to the taxpayer by saving paperwork and by providing 24-hour accessibility, it is particularly advantageous to Keystone's clients because individual tax return processing is instantaneous. With immediate payment processing comes immediacy of tax deposits to Northumberland County.

Paper individual tax returns are automatically scanned and verified using optical character recognition software and fully integrated with the associated payment data. The Final Return verification process is completed within approximately 3 months, while general payment processing occurs in approximately 2-3 days throughout other time periods during the year, as described above.

When employers submit withholding data on paper, the detail from quarterly withholdings is manually entered and processed directly to the individual taxpayer's account. These documents, as other EIT filings, are encoded with the proper bar code, electronically scanned and archived for immediate retrieval when called up again.

Because withheld payments, on-line filings and individual paper filings are all immediately posted to the individual taxpayers' account, final return reconciliation is an automated last step. The returns are scanned upon receipt, the data is extracted by optical character recognition engines, the figures are verified via an automated process and the reported figures are reconciled with the payments (from withholdings, quarterly returns, final returns, or whatever source submitted).

11. Detailed Reporting

Unlike traditional collectors who report net collections with little or no detail, Keystone's reports provide each municipality and school district with complete detail for each tax dollar collected and remitted to you. *See* Exhibit "F". The Keystone reports are transparent and detailed, wherein each individual payment is identified by account number, year of tax collected and amount paid. This information provides you with **a clear audit trail**, and maintains full compliance with confidentiality and non-disclosure laws. Thus, you can easily verify the collections made by Keystone at any point in time or at key stages throughout your budgetary process.

Again, unlike our competitors, Keystone's reporting met the Act 32 mandates long before its enactment. In fact, several auditors have suggested that the Keystone reporting model raised the bar in this industry which ultimately led the new reporting requirements to become

part of Act 32. Indeed, our existing clients' auditors consistently rate our record keeping as the very best they have encountered.

Pursuant to your specifications, collections will be electronically deposited to the taxing authorities' bank accounts weekly or at some other pre-established and mutually determined criteria. Indeed, there are certain advantages to all parties in increasing the frequency of disbursements which may effectively reduce overall bonding costs. This can occur because bonding amounts are generally fixed as a factor of the TCD funds held by the tax collection firm at any given point in time. Fast disbursements result in lower amounts held by the collector, and thus far lower bond exposure.

12. <u>Security and Confidentiality</u>

In addition to our statutory compliance and Keystone's published on-line Privacy Policy, Keystone follows extraordinary measures to insure the security and confidentiality of the taxpayer and client information it handles, particularly concerning social security numbers and income data.

As discussed in detail in the <u>*Technology*</u> provisions of this *Proposal*, Keystone emphasizes information protection in its customized software and hardware development by implementing one of the highest levels of security encryption available in the world today. It is important to note that Keystone underwent two SSAE No. 16 technology controls audits at the request of our TCC clients. No deficiencies were noted in the first audit report, released in September, 2012. Additionally, no deficiencies are expected in the most recent audit report, scheduled for release in September, 2013.

The following safeguards protect the operation against the potential of a data breach:

- Keystone's INTERNET connections have firewalls enabled on the router.
- The IT Center is housed in a locked server room accessible only by assigned account-coded entry access cards, which record date/time/identity of the individual entering the facility. Only executive management and authorized IT personnel have access enabled authorization to enter the IT Center.
- Obviously, the very nature of the work we perform requires the utmost care to safeguard sensitive taxpayer information and documents. For that reason, our entire building is secured at all times with access limited to our own employees via a badge access system. This system further limits specific areas within the building and can easily be adapted to any future needs. The only exception allows taxpayer's limited access to the reception/teller area during normal business hours.
- As noted below, Keystone's system implements complex user passwords for system access, with security occurring at the database and application levels. Active Directory authentication occurs via complex password access with group

permissions based on access need. Application security is likewise based on department need.

- Work stations including PCs and laptop have their own firewalls and appropriate encryption.
- Commercial grade antispyware software operates on all servers and all work stations.
- Keystone requires that each employee, before he or she may have access to sensitive data such as social security numbers and personal income figures, must be preauthorized to execute a Section 353(F) Acknowledgement Affidavit prepared by the PA Department of Revenue. The Affidavit clarifying the restrictions and non-disclosure provisions governing taxpayer protected information. When executing the Affidavit, the employee further acknowledges and recognizes the fine and imprisonment mandates for a disclosure violation.
- The cataloging, retention and permanent destruction of paper records is strictly controlled by executive management under timeline protocols.

In addition to standard liability insurance and bonding, Keystone maintains a million dollar (**\$1,000,000.00**) employee dishonesty coverage to backup these protective measures.

Keystone has never experienced a data breach involving an unauthorized person obtaining access to confidential information in our possession.

Other safeguards to Keystone's system integrity include:

- The IT server room is climate-controlled, on a raised floor with fire and water protection.
- Commercial grade antivirus software is placed on all servers and work stations.
- See important Backup and Data Protection delineation in 13 below.

13. System Backup and Data Protection

Keystone places high priority on your data protection, the taxpayers' data integrity and the safeguarding of our intellectual property. As we emphasize throughout our proposal, our technologies are not purchased software packages. Rather, our systems are proprietary engineered software built upon our own top resources and investment specifically for Act 32 compliance. Backup operative highlights include:

- Keystone's system provides backup and recovery for the databases and all related application components.
- Full backups occur at least daily and on weekends.
- Keystone's backup and restore plan includes all data, images and application components.
- Keystone's servers operate with full redundancy.
- Keystone's disaster recovery plan is implemented and scheduled with annual testing, subject to audit.
- Encrypted copies of full backups are stored at Iron Mountain, an offsite facility that is located over thirty (30) miles from the headquarters operation site.
- We have implemented a proprietary failsafe off-site facility including encrypted back-up of all databases and all application libraries.
- Keystone's disaster recovery plan is implemented and scheduled with annual testing, subject to audit. The full backup has been successfully tested for recovery and retrieval for full operational capacity.

14. <u>Reference Lists</u>

Keystone grew during the Act 32 implementation process because we generate significant revenue increases for our communities, who are then able to avoid tax rate increases. We invite you to contact our **References in Exhibit "G"**.

Keystone serves as the official earned income tax collector for the Tax Collection Districts identified below:

- Allegheny North Tax Collection District
- Allegheny Southeast Tax Collection District
- Bedford County Tax Collection District
- Bucks County Tax Collection District
- Chester County Tax Collection District
- Clarion County Tax Collection District
- Clearfield County Tax Collection District
- Dauphin County Tax Collection District
- Delaware County Tax Collection District
- Greene County Tax Collection District
- Lebanon County Tax Collection District
- Northampton County Tax Collection District

- Tioga County Tax Collection District
- Washington County Tax Collection District

Moreover, an alphabetical listing of each taxing authority that Keystone provides tax collection services to is included as Exhibit "H".

15. Insurance, Bonding and Other Information

a. <u>Insurance</u>

General Liability\$2,000,000.00 General AggregateAutomobile\$1,000,000.00Excess/Umbrella Liability\$6,000,000.00 (each occurrence and aggregate)Employee dishonesty/theft coverage\$1,000,000.00

These insurance coverages are provided/underwritten by the Ohio Casualty Insurance Company of Liberty Mutual.

Please note that special counsel attorneys, Kratzenberg & Lazzaro, additionally maintain **professional liability insurance** in an amount of not less than two million dollars (**\$2,000,000.00**). This insurance coverage is provided/underwritten by the Westport Insurance Corporation.

b. <u>Bonding</u>. EIT tax collector bonding is provided by the Ohio Casualty Insurance Company of Liberty Mutual. See Exhibit "I". Keystone has secured a written commitment of Fifty Million Dollars \$50,000,000.00 in minimum bond coverage from our current provider, and we fully anticipate the minimum commitment to increase as growth needs determine. We intend to maintain bonding for the Northumberland County TCC in a coverage amount representative of the amount of tax revenue we are holding for you at any given point in time. Because we have the capacity to process and disburse at a faster pace and level than others in our industry, the amount we hold is relatively lower than our competition.

c. <u>Internal Controls</u>. As detailed above, Keystone successfully underwent a second SSAE No. 16 controls audit (<u>SOC-1</u>) of our earned income tax collection systems. The objectives of the independent IT audit were to evaluate the controls implemented at Keystone Collections Group. The scope of the engagement included a review of the following processes and controls:

- Control environment, including risk assessment and monitoring.
- General computer controls.
- Control over computer operations.
- Control over access to computer programs and data.
- Control over systems development and maintenance.
- Information systems and communications controls, including an evaluation of the processing activities using the EIT Manager.

As part of the Audit performance, the independent outside firm interviewed personnel at Keystone Collections Group, reviewed configurations of computer systems and network components, and evaluated the design of the processing activities supported by EIT Manager and conducted 4 days of testing plus subsequent follow-up assurance testing.

Keystone's internal accounting controls extend beyond its IT systems. Under Tom Kratzenberg's (tax attorney and CPA) direction, end-of-month accounting procedures have been implemented that require each of the more than 500 individual sub-accounts to be balanced to the penny and all accounts reconciled to the master control account. In addition, there are precise restrictions concerning the separation of duties, access to blank checks and restrictions upon the creation or removal of ACH accounts. Authenticity of firm checks is further controlled and verified via positive pay management.

d. <u>Audit</u>: Keystone will fully cooperate with the TCC's auditor in providing complete access to all relevant tax fund administration detail.

For purposes of tax collection audits, the accounting and auditing firm of Boyer & Ritter specializes in municipal government, school district and tax collector audits (for <u>both</u> financial audits and IT system audits).

Boyer & Ritter is one of the largest regional public accounting firms in Pennsylvania. For purposes of maintaining the integrity of audit independence as well as feasibility and effectiveness, the firm of Boyer & Ritter would serve well in the role as tax collector auditor.

e. <u>Clean Criminal Record</u>: No Keystone officer, director or key employee has ever been convicted of or entered a plea of guilty or *nolo contendere* to a criminal charge other than a summary offense. The same holds true for the firm employees relating to theft and dishonesty, and which would otherwise subject the employee to job termination.

f. <u>Background Check</u>: It is the policy of Keystone to require job applicants to agree and submit to a multi-county criminal conviction history check, which includes both felonies and misdemeanors. Due to the nature of this business, we further require job applicants to be subjected to a credit check, so as to assure an acceptable level of financial security history. Employees are subject to re-check during the term of employment, which shall occur upon approval of upper management following recommendation by a department supervisor. Moreover, job applicants must also agree to undergo a thorough drug and alcohol screening prior to being offered a position with Keystone.

g. Other protections against fund loss include:

(1) Keystone protects vigorously against the possibility of internal collusion by implementing financial controls at all levels. Keystone's policies regarding segregation of duties and limited access to vital functions such as ACH distributions, refunds, and general check processing make it virtually impossible for any individual employee to compromise funds from within.

When you couple these procedures with our end-of-month detailed accounting reconciliation process and our \$1,000,000.00 employee dishonesty coverage, you can be assured that your funds are protected to a level unmatched by any of our competitors.

But we don't stop there: Keystone has also established procedures with Huntington Bank that protect against misappropriation of funds by sophisticated outsiders using modern equipment to alter either the amounts or payees of any checks made to appear to be written by Keystone. This system is called "positive pay" and involves the daily electronic transmission of all check data, including check number, payee and amount for each check written that day. Any item presented to the bank for payment is first matched against this listing and rejected immediately if there is any deviation from the information supplied directly by Keystone. This additional protection gives us a unique advantage over our competitors.

(2) Keystone maintains video surveillance for all areas of the facility where taxpayer funds are received and processed for deposit.

16. Fees and Charges

Transition

Due to the length of the agreement term (2 years), the electronic data conversion is provided to the Northumberland County TCD free of charge.

Keystone is prepared to enter into an agreement to provide the services outlined in this proposal for the Northumberland County Tax Collection District (TCD) at the following commission rate:

Basic Collection Commission

Option 1

Keystone will provide:

- Standard external public fund financial audit
- The system controls audit SSAE No. 16 (SOC-1) report

*** Please note that while Keystone is able to provide a local office, the Act 32 mandatory withholding law has all but eliminated the need for permanent local walk-in payment facilities. In lieu of a permanent local office, Keystone could provide temporary customer service staffing at an office(s) located within a municipal or school district building at the above proposed rate. This additional customer service support would be provided during peak filing times each year, such as at the end of quarterly filing periods and in advance of the final return filing deadline.***

- or -

Option 2

Current earned income tax 1.69% of amount processed or distributed to Northumberland PSDs. (n.1)

Keystone will provide:

- Local office within Northumberland County
- Standard external public fund financial audit
- The system controls audit SSAE No. 16 report

Delinquent Collection Commission (for both Options 1 and 2 above)

Delinquent earned income tax. **Zero (0%).** Collection costs charged directly to delinquent taxpayer under Act 192 Resolution. (n.2)

NOTE 1: The above current tax rates include printing and processing of initial tax bills, annual tax forms and business tax packages. Automated pre-sort postage is charged on mailings for current taxes. Any additional mailings will occur at a mutually agreed cost.

NOTE 2: The above delinquent rates are conditioned upon the adoption of the Northumberland County TCC Act 192 Resolution (Exhibit "J"). The Northumberland County TCC Act 192 Resolution (including schedule of fees) will impose legal and administrative costs of delinquent EIT collection directly against the delinquent taxpayer. Fees for claims made to out-of-county tax collectors and/or taxpayer refund requests arising from tax periods prior to the effective date of the contract will be charged to the taxing authority benefiting from or applicable to such claim at an amount mutually agreed upon by the parties in advance of undertaking such work.

17. <u>Transition Plan</u>

Based on the transition process developed with our other TCC clients, we have the **significant experience** of addressing changes and reformations to perfect the transition protocols. For example, the first county-wide transition gave Keystone advantages in knowing in advance how to address matters involving taxpayer education, municipal official education, business and payroll operator communications, out-of-county claiming and disbursement system variations. We were also able to integrate and ascertain the effectiveness of new and recommended processes developed by DCED and PASBO after the enactment of Act 32. **Our programs are tested and successful, allowing for a rapid and seamless transition from the present collection systems in place throughout Northumberland County.**

Keystone's documented experience in handling tough Act 32 transitions and our continuing success in generating <u>increased</u> collection revenues in every TCD we have transitioned makes Keystone uniquely qualified to assume this challenge:

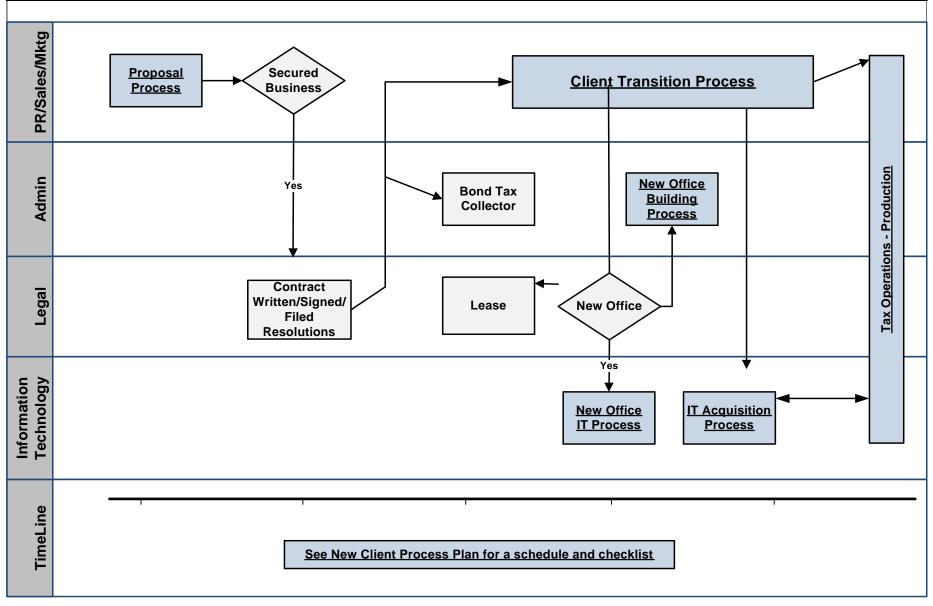
- Keystone has already successfully transferred records and transitioned the EIT collection data (both master files and payment history) from all major private tax collection agencies in the Commonwealth; and as a result we've rapidly increased these collections.
- As part of our own Act 32 transitions, the EIT revenues collected by Keystone are notably **increased** over the prior-year collections of the former collectors, our competitors in this industry.

Keystone's transition team includes key leaders from the various divisions within Keystone including information technology, legal, administrative, processing and public relations/communications, as well as members of the Northumberland County TCC as designated by its leadership.

The following flow chart provides an overview of the transition process:



New Client Acquisition and Transition Process Northumberland County TCD



Keystone modified its "*New Client Acquisition* and *Transition Process Plan"* to accommodate the scaled-up procedures necessary for transition at the county-wide level. An initial draft *Plan* appears on Page 22 of this Proposal.

STAGE ONE

After engagement, Keystone's legal division will finalize the agreement terms, making recommendations for improvements as indicated by existing experiences in Act 32 model county-wide collection operations, and incorporating terms to address the unique issues presented, as well as particular matters of interest to the Northumberland County TCC, its officers and solicitor. The legal division will further provide model resolutions governing current and delinquent collection operations pursuant to relevant Pennsylvania Acts 50 and 192 as well as Rules and Regulations under the Pennsylvania *Local Tax Enabling Act* and *Taxpayer Bill of Rights*.

STAGE TWO

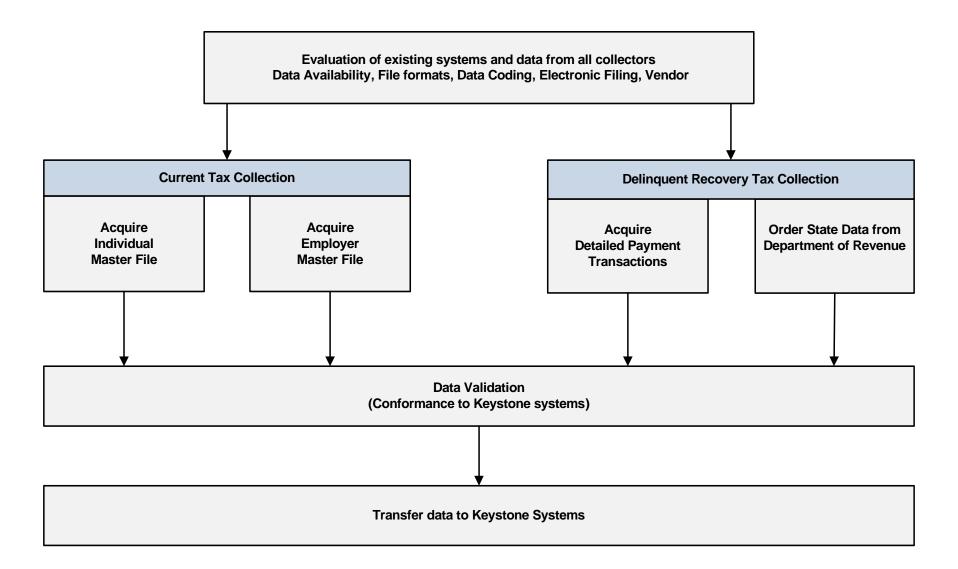
Keystone's data team establishes communications immediately with the previous collector serving Northumberland County. We typically acquire all necessary data in electronic form and convert it following the TCC directive issued to its former collector.

The transfer of electronic data has a fast turnaround and most conversions are done in a matter of days. The IT data team evaluates the existing systems, acquires the individual taxpayer master files, acquires the employer master files and all data involving payment transactions (the payment history). The **payment history** is used to commence both the taxpayer audit process and to initiate the **claims for amounts due from other out-of-Northumberland County collectors** for periods prior to the start of your contract with Keystone.

If the Northumberland County school districts have not previously acquired the available individual taxpayer income data from the Pennsylvania Department of Revenue (the "State List"), Keystone's legal division will concurrently prepare the necessary paperwork to order the State List from the Department of Revenue (Ms. Sherry Brady, Bureau of Individual Taxes). The State List data is necessary for Keystone's taxpayer audit process for delinquent tax recovery and enforcement. The State List data proceeds through Keystone's data validation process and is transferred by the IT Department to Keystone's system.

Keystone's *IT Acquisition Plan* is illustrated on the following page 24:





STAGE THREE

While the <u>Stage Two</u> steps are taking place, Keystone will organize a transition team meeting with the Northumberland County TCC designated leadership. In addition to educating the appropriate Northumberland County officials as to the details associated with the processes taking place in <u>Stage Two</u> above, Keystone will coordinate the proper transition notifications regarding the previous collection data as well as recommend and establish the initial requirements unique or peculiar to EIT collection in Northumberland County.

Keystone's media center will work with, prepare and issue appropriate press releases to promote a seamless transition, and to foster smooth ongoing public relations and public information channels incident to ongoing EIT collection on the Act 32 model. These integral communications proved very beneficial for taxpayers, businesses and public officials within the fourteen (14) TCDs where Keystone currently serves as Tax Officer. In addition to reaching traditional media outlets, Keystone incorporates full access to the INTERNET, for Northumberland County residents who are inclined to access their local tax information resources and *e-File* on line.

As part of Keystone's ongoing internal education program, our customer service agents will also be trained by Keystone's CSA Supervisor regarding the transitions affecting taxpayers and businesses in Northumberland County, including aspects of timing and general information distribution.

The time line estimates for the *Plan* on Page 26 are based upon projected needs, but can be moved as rapidly as necessary to further accommodate your particular needs.

New Client Acquisitio	n and Transi	tion Process	Plan
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	Danville PA 1782		
	Darivine Fre 1702	- 1	
Proposal Process Leader:	T/B/A		
New Client Transition Leader:	T/B/A		
Finish Date			
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Proposal	Responsible	Date Due	Date Complete
Develop Proposal Plan			
Enter Plan details into CRM			
Proposal Kickoff Meeting			
Acquire Customer Data			
Create Proposal			
Presentation			
Site Visit		1	
Finish Date Set			
Contract			
Contract Written			
Contract Approved	-		
Resolutions	-		
Contract Filed			
Bond Tax Collector			
Client Transition			
Transition Kickoff Meeting		Immediate	
Notify previous collector		Immediate	
Est. Keystone Requirements		2 Weeks	
Letters to Taxpayers		Late-December	
Letters to Employers		Late-December	
Notify Keystone Personnel		Immediate	
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Evaluate Existing Systems Acquire Individual Master File		2 Weeks 2 Weeks*	
Acquire Employer Master File		2 Weeks*	
Acquire Payment Transactions		2 Weeks*	
Order State Data		Immediate	
Data Validation		3 Weeks	
Transfer data to Keystone		2 Weeks	
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	* Concurrent	**Awaiting PA	Revenue
New Office	Responsible	Date Due	Date Complete
Lease		N/A	
Building		N/A	
I.T. Hardware		Immediate	
I.T. Software & Config		Immediate	

At Keystone, we are pleased and honored by this opportunity to respond to the Northumberland County Tax Collection Committee's request for proposals. We hope we have raised all points of interest in this important work. If selected as your collector, Keystone will work diligently with the TCC and your professionals to address all matters in a fair and professional manner. EXHIBIT "A"

Satellite Offices



CORPORATE HEADQUARTERS and SATELLITE SERVICE CENTERS

Irwin Office - Headquarters

546 Wendel Road Irwin PA 15131 724-978-0300

Bucks Office

1243 Easton Road – Suite 101 Warrington PA 18976

Chester Office

144 Wallace Avenue Downingtown PA 19335

Dauphin Office

2330 Vartan Way – Suite 155 Harrisburg PA 17110

Greensburg Office

416 S. Main Street Greensburg PA 15601

Lebanon Office

400 South Eighth Street Lebanon PA 17042

Murrysville Office

4140 Sardis Road Murrysville PA 15668

Northampton Office

224 Nazareth Pike (Rt. 191) Bethlehem PA 18020

Washington Office

900 Main Street Bentleyville PA 15314

White Oak Office

1532 Lincoln Way White Oak PA 15131

EXHIBIT "B"

ELECTRONIC IMAGING SAMPLE

- (1) Payment stub and check
- (2) Check Image
- (3) Final Return and Supporting W-2 Documentation

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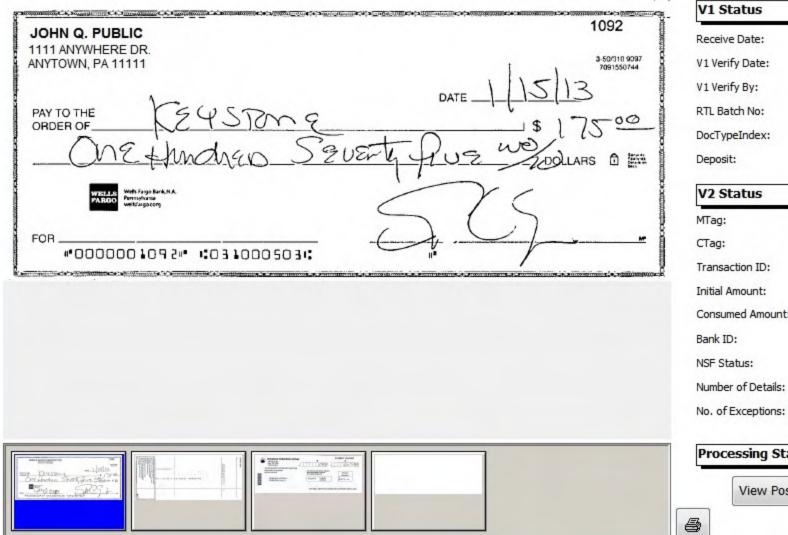
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Type a question for help

EXHIBIT "C"

- (1) Initial (soft) letter to taxpayer, showing balance due.
- (2) Final notice letter.

Basic litigation forms:

- (3) Bankruptcy Proof of Claim.
- (4) Probate Court Claim.
- (5) Magisterial District Court Complaint form.

Keystone Collections Group

546 Wendel Road Irwin, PA 15642 (724) 978-0300 • FAX (724) 978-0339 Statement Date 07/22/2013 Account A504408

NORTH ALLEGHENY SCHOOL DISTRICT TOWN OF MCCANDLESS

SSN: XXX-XX-1111

Total Due:

PUBLIC, JOHN Q 123 MAIN STREET ANYWHERE, PA 12345

Keystone Collections Group serves the Town of McCandless and the North Allegheny School District in the audit of earned income tax accounts. This office has reviewed earnings information from the Pennsylvania Department of Revenue and payment data from the Earned Income tax collector. The following preliminary analysis indicates a deficiency in your account:

	Total Earnings	Total Tax	Payments/ Credits	Subtotal	Penalty/ Interest	Costs	Total Due
2008	33,000.00	330.00	150.00	180.00	86.40	60.00	326.40
2009	40,500.00	405.00	100.00	305.00	109.80	60.00	474.80
2010	78,000.00	780.00	207.50	572.50	137.40	81.00	790.90
				Previous	Above Tax Ye ly Reported Ye Costs and Pen	ears:	\$1,592.10 \$0.00 \$0.00

Please review this information very carefully. If any of the above earnings represent "S" corporation earnings, please submit a copy of form RK-1 so that your account may be adjusted. If you did not reside in the District and/or Municipality for the entire period, or if you believe the earnings or credits shown above are incorrect, please contact our office at once.

If the information is correct, please send full payment to this office within the next 30 days to avoid additional interest, penalties and other late charges in this matter.

You are entitled to receive a written explanation of your rights with regard to the audit, appeal, enforcement, refund and collection of local taxes by calling the above number during our normal hours of operation.

This letter and any future letters from this office are an attempt to collect a debt. Any information obtained will be used for that purpose. If you dispute the amount due, you must notify this office in writing within 30 days, or the debt will be presumed valid. If you request debt verification during that period, we will provide a copy of debt verification.

Please remit bottom portion with your next payment to insure proper credit.

Keystone Collections Group 546 Wendel Road Irwin, PA 15642 (724) 978-0300 • FAX (724) 978-0339

PAYMENT VOUCHER

\$1,592.10

361

NORTH ALLEGHENY SCHOOL DISTRICT TOWN OF MCCANDLESS DELINQUENT EARNED INCOME TAX - AUDIT NOTICE

\$

PUBLIC, JOHN Q 123 MAIN STREET ANYWHERE, PA 12345

Account #	A504408	Amount
Total Account Balance	1592.10	Remitted
Balance as of 7/22/	2013	

All payments received after 8/21/2013 may be subject to additional interest, penalties and other late fees. Partial payments will be subject to a \$3.00 handling fee.

Statement Date: 07/22/2013 Account: A504408



KEYSTONE 546 Wendel Rd. Irwin, PA 15642 (724) 978-0300 fax (724) 978-0339

Social Security # XXX-XX-1111

PUBLIC, JOHN Q 123 MAIN STREET ANYWHERE, PA 12345

FINAL NOTICE FROM THE

TOWN OF MCCANDLESS AND THE NORTH ALLEGHENY SCHOOL DISTRICT

This firm previously notified you of an unpaid balance in your wage tax account. We directed you to either make full payment or provide documentation supporting any adjustments to the amount due. According to our records, you have failed to respond to our request and this tax remains open as follows:

TAX YEAR	UNPAID TAX	PENALTY	INTEREST	FEES		BALANCE
2008	\$180.00	\$43.20	\$43.20	\$60.00		\$326.40
2009	\$305.00	\$54.90	\$54.90	\$60.00		\$474.80
2010	\$572.50	\$68.70	\$68.70	\$81.00		\$790.90
	В	alance Due for	Above Tax Ye	ar(s):	\$1,592.10	
			Court C	osts:	\$0.00	
			F	ees:	\$0.00	
		Act 1	92 / Act 511 Pe	nalty:	\$0.00	
	B	alance Due fe	or Above Amou	unts:	\$1,592.10	1.0

Special Counsel for the Town of McCandless and the North Allegheny School District intends to file suit against those taxpayers who refuse to respond or pay this tax in full within the next ten (10) days. At that time, counsel will seek judgment and/or imposition of fines against you amounting to \$500 for each day of continued non-compliance.

WE URGE YOU TO IMMEDIATELY CONTACT THIS OFFICE TO RESOLVE THIS VERY SERIOUS MATTER.

Sincerely,

Keystone Collections Group

NOTE: Please make checks payable to Keystone Collections Group Place account number on the face of the check and mail to above. All partial payments are subject to a \$3.00 handling fee.

You are entitled to receive a written explanation of your rights with regard to the audit, appeal, enforcement, refund and collection of local taxes by calling the above number during our normal hours of operation. This letter and any further letters from this office are an attempt to collect a debt and any further information obtained will be used for that purpose.

FORM B10 (Official Form 10) (4/98)

UNITED STATES BANKRUPTCY COURT	DISTRICT OF Pennsylvania	PROOF OF CLAIM
Name of Debtor	Case Number	
Taxpayer, John Q. NOTE: This form should not be used to make a claim for an administrati-	13-12345	
of the case. A "request" for payment of an administrative expense may be	filed pursuant to 11 U.S.C. § 503.	
Name of Creditor (The person or other entity to whom the debtor owes	Check box if you are aware that anyone else has filed a proof of	
money or property): Northumberland County	claim relating to your claim. Attach	
	copy of statement giving particulars.	
Name and address where notices should be sent:	Check box if you have never	
Keystone Collections Group 546 Wendel Road	received any notices from the bankruptcy court in this case.	
Irwin PA 15642	Check box if the address differs from the address on the envelope	
Telephone number: (724) 978-0300	sent to you by the court.	
		THIS SPACE IS FOR COURT USE ONLY
Account or other number by which creditor identifies debtor:	Check here	Eledated at 1
A12345	if this claim a previously	filed claim, dated:
1. Basis for Claim	□ Retiree benefits as defined	in 11 USC 8 1114(a)
\Box Goods sold	□ Wages, salaries, and comp	
Services performed	Your SS #:	
 Money loaned Personal injury/wrongful death 	Unpaid compensation for	
X Taxes Local Earned Income Taxes	from	
Other	(date)	
2. Date debt was incurred: 2011	(date) 3. If court judgment, date obt	and the second secon
	5 122 00	
 Total Amount of Claim at Time Case Filed: If all or part of your claim is secured or entitled to priority, all 	φ ····································	
Check this box if claim includes interest or other charges in add	lition to the principal amount of the cla	im. Attach itemized statement
of all interest or additional charges.		
5. Secured Claim.	6. Unsecured Priority Claim	n.
	Check this box if you have an unse Amount entitled to priority \$_5,1	n. cured priority claim
 5. Secured Claim. Check this box if your claim is secured by collateral (including a right of setoff). Brief Description of Collateral: 	Check this box if you have an unsec Amount entitled to priority \$_5,1 Specify the priority of the claim:	n. ecured priority claim 23.00
 5. Secured Claim. Check this box if your claim is secured by collateral (including a right of setoff). 	Check this box if you have an unset Amount entitled to priority \$_5,1 Specify the priority of the claim: Wages, salaries, or commissions (up)	n. coured priority claim
 5. Secured Claim. Check this box if your claim is secured by collateral (including a right of setoff). Brief Description of Collateral: Real Estate	 Check this box if you have an unset Amount entitled to priority \$_5,1 Specify the priority of the claim: Wages, salaries, or commissions (up filing of the bankruptcy petition or cc is earlier - 11 U.S.C. \$ 507(a)(3). Contributions to an employee benefiti 	n. coured priority claim 23.00 to \$4,300),* earned within 90 days before essation of the debtor's business, whichever it plan - 11 U.S.C. § 507(a)(4).
 5. Secured Claim. Check this box if your claim is secured by collateral (including a right of setoff). Brief Description of Collateral: Real Estate Motor Vehicle Other 	 Check this box if you have an unset Amount entitled to priority \$ 5,1 Specify the priority of the claim: Wages, salaries, or commissions (up filing of the bankruptcy petition or cd is earlier - 11 U.S.C. \$ 507(a)(3). Contributions to an employee benefiting Up to \$1.950* of deposits toward pusservices for personal, family, or house 	n. ecured priority claim 23.00 to \$4,300),* earned within 90 days before essation of the debtor's business, whichever it plan - 11 U.S.C. § 507(a)(4). rehase, lease, or rental of property or schold use - 11 U.S.C. § 507(a)(6).
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 5. Secured Claim. Check this box if your claim is secured by collateral (including a right of setoff). Brief Description of Collateral: Real Estate Motor Vehicle Other	 Check this box if you have an unsee Amount entitled to priority \$_5,1 Specify the priority of the claim: Wages, salaries, or commissions (up filing of the bankruptcy petition or cais earlier - 11 U.S.C. \$ 507(a)(3). Contributions to an employee benefi Up to \$1.950* of deposits toward puservices for personal, family, or hous Alimony, maintenance, or support ov 11 U.S.C. \$ 507(a)(7). Taxes or penalties owed to governme Other - Specify applicable paragraph *Amounts are subject to adjustment on 4/respect to cases commenced on or af has been credited and im. g documents, such as d statements of running urity agreements, and evidence OCUMENTS. If the documents minous, attach a summary. ent of the filing of your claim, of this proof of claim. ditor or other person authorized to file Watta and the summary. 	n. 23.00 to \$4.300).* earned within 90 days before essation of the debtor's business, whichever at plan - 11 U.S.C. § 507(a)(4). rehase, lease, or rental of property or schold use - 11 U.S.C. § 507(a)(6). wed to a spouse, former spouse, or child - ental units - 11 U.S.C. § 507(a)(8). of 11 U.S.C. § 507(a)(). (1/01 and every 3 years thereafter with ther the date of adjustment. THIS SPACE IS FOR COURT USE ONLY
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IN THE COURT OF COMMON PLEAS OF NORTHUMBERLAND COUNTY, PENNSYLVANIA ORPHANS' COURT DIVISION

IN	RE:	E	STATE)				
)				
			OF)				
)	No.	1111	of	2013
ċ	John	Q.	Taxpayer)				
	(1	Dec	eased))				

CLAIM

To the Clerk of Orphans' Court Division:

Index and make proper entry in your official records

of the claim of <u>Keystone Collections Group</u> (Claimant)

in the amount of \$2,345.00 against the estate of the above named decedent. This claim is filed under Section 732(b)(2) of the Fiduciaries Act of 1949 as amended.

* See Delinquent Tax Statement attached thereto.

The said decedent, who resided <u>123</u> Anywhere Drive, Danville, PA 17821

Written notice of this claim was given to

John Smith, Esquire

123 Anywhere Street, Danville, PA 17821 (Personal representative, if any or counsel)

on July 22, 2013.

ton

(Claimant's Counsel) Joseph W. Lazzaro, Esquire Jayson J. Lawson, Esquire Christopher E. Vincent, Esquire Kratzenberg & Lazzaro 546 Wendel Road Irwin, PA 15642 (724) 978-0333

COMMONWEALTH OF PENNSYLVANIA COUNTY OF: NORTHUMBERLAND COUNTY

CIVIL COMPLAINT

Magisterial District Number: 08-	3-04				NAME and ADDRESS BERLAND COUNTY TCI	о – –
District Justice Name: Hon. Benjamir Address: 225 Mark Sunbury F				c/o Litigation 546 Wendel LIrwin, PA 15		
Telephone: (570) 988	-4485			DEFENDANT:	NAME and ADDRESS	_
				PUBLIC, JC 1111 ANYW ANYTOWN,	HERE DRIVE	
				Docket No.: Date Filed:		
	AMOUNT	DATE	PAID		:	City Office State
FILING COSTS POSTAGE	\$		1			
SERVICE COSTS	\$		1	()		
CONSTABLE ED.	\$		1			
TOTAL	\$	1	1			

Pa.R.C.P.D.J. No. 206 sets forth those costs recoverable by the prevailing party.

TO THE DEFENDANT: The above named plaintiff(s) asks judgment against you for <u>\$8,000.00</u> together with costs upon the following claim (Civil fines must include citation of the statute or ordinance violated):

Despite notice and demand made upon the accused, accused has continuously failed and/or refused to file returns and/or pay Northumberland County earned income taxes for the year(s) 2008, 2009 and 2010 respectively.

I, <u>T.J. Kratzenberg, Special Counsel</u> verify that the facts set forth in this complaint are true and correct to the best of my knowledge, information, and belief. This statement is made subject to the penalties of Section 4904 of the Crimes Code (18 PA. C.S. § 4904) related to unsworn falsification to authorities.

0 gnature of Plaintiff or Authorized Agent)

Plaintiff's Attorney: T.J. Kratzenberg Telephone: (724) 978-0300

Address: 546 Wendel Rd Irwin, PA 15642

IF YOU INTEND TO ENTER A DEFENSE TO THIS COMPLAINT, YOU SHOULD SO NOTIFY THIS OFFICE IMMEDIATELY AT THE ABOVE TELEPHONE NUMBER. YOU MUST APPEAR AT THE HEARING AND PRESENT YOUR DEFENSE. UNLESS YOU DO, JUDGMENT MAY BE ENTERED AGAINST YOU BY DEFAULT.

If you have a claim against the plaintiff which is within district justice jurisdiction and which you intend to assert at the hearing, you must file it on a complaint form at this office at least five (5) days before the date set for the hearing.

If you are disabled and require a reasonable accommodation to gain access to the Magisterial District Court and its services, please contact the Magisterial District Court at the above address or telephone number. We are unable to provide transportation.

EXHIBIT "D"

Keystone Stages of Tax Collection 7 Steps For Turning Tax Debt Into Community Revenues



Northumberland County Tax Collection Committee

KEYSTONE STAGES OF TAX COLLECTION 7 Steps For Turning Tax Debt Into Community Revenues

- (1) **Delinquency Reminder (the** *soft letter):* All delinquents are initially notified, in a formal but dignified manner, that they owe back taxes. Keystone's auditors and tax professionals review what taxpayers reported as their income as compared to their *actual* income. For example, did they report stock option income? Did they hide personal earnings in a corporation? Did they pay on incentive income, rental income or non-compete income? The underpaying and non-paying residents are notified of potential delinquencies.
- (2) **Payment Plans:** In cases where immediate payment is simply not feasible, in hardship situations involving elderly taxpayers or for those with difficult health or unemployment concerns, Keystone will establish payment plans with no financial downside to the TCD. In other cases, we refer the taxpayer to a financial lending institution of his or her choice to borrow sufficient funds to pay the communities and school districts in full.
- (3) **Intent to Sue Letter:** When a resident ignores a delinquency notice and no payment is forthcoming, we notify the taxpayer of the intention to file suit. Many "collection companies" also *threaten* suits, but they rarely follow through because of high attorney fees. Keystone takes action. When taxpayers fail to respond to the Final Notice, cases are immediately referred to Special Counsel (at <u>no additional fee</u> to the TCD), and the matter goes to Court.
- (4) **Civil Suits:** Your Special Counsel will take delinquent taxpayers to trial when necessary. At this stage, many tax scofflaws finally do pay because a Court judgment makes them personally liable for their debts. Our legal expertise is a key part of our collection system. This expertise is particularly valuable because when the taxpayer appeals to a higher court, tries to avoid paying costs, interest or penalties, or attempts to hide his or her assets, your Special Counsel succeed in court <u>at no additional charge</u> to you.

- (5) **Execution:** We realize that winning the case is often not enough. A judgment is only a piece of paper. That is why it is important that Special Counsel enforce judgments against those who believe they can "duck the system." You will receive full legal effort at the highest level. Enforcement may involve the freezing of a delinquent's bank account or the impoundment of his car. Over the years, we've established an excellent network of top constables to conduct enforcement sales, including the <u>full recovery</u> of all costs.
- (6) **Bankruptcy:** Most collectors shy away from bankrupt taxpayers as a "dead-end." To the contrary, when you work with Keystone your Special Counsel files secured and priority tax claims in the Federal bankruptcy courts to move your taxes toward first in line for payment. The fact that a taxpayer is reorganizing or, in some cases, liquidating his or her assets does not mean your tax money should be lost.
- (7) We Watch the Courts: When a resident in your community dies and the heirs **probate** the Will, your Special Counsel files your claim for delinquent taxes. The general rule is that taxes must be paid before a deceased person's property is disbursed (but only if your tax claim is brought to the attention of the Court).

Likewise, when a Bank in your community **forecloses** on its mortgage and tries to take over the property, your Special Counsel files the tax judgment with the Sheriff so that your taxes are also paid.

It is critically important that the Northumberland County TCD's tax collector understands and is accomplished in the law to efficiently collect all of your taxes.

To ensure success in the 7 stages of collection, Keystone delivers:

Expertise: Top professionals in tax, law and accounting.

Speed: State-of-the-art technology including proprietary software and the fastest payment processing equipment available today.

Good Judgment: We achieve results in a professional manner. We are considerate of the concerns of your constituents and your community.

Northumberland County Tax Collection Committee

© 2013 Keystone Collections Group All rights reserved.

EXHIBIT "E"

- (1) Final earned income tax return.
- (2) Quarterly earned income tax return.

CLGS-32-1 (8-12)	
Galado	

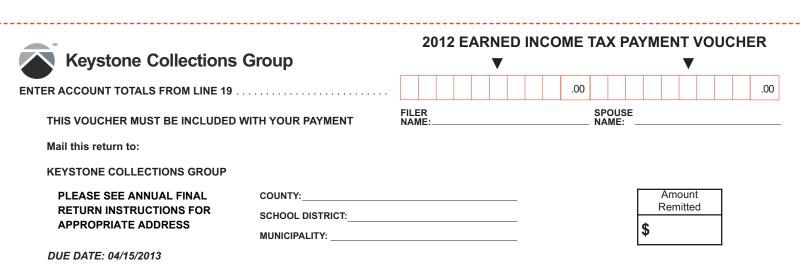
TAXPAYER ANNUAL LOCAL EARNED INCOME TAX RETURN



Keystone Collections Group 546 Wendel Road Irwin, PA 15642-4582

You are entitled to receive a written explant *If you have relocated during the tax year, please supply		-								<i>/</i>			Year				
, , , , , , , , , , , , , , , , , , , ,	,,, _,, _	SS (No PO Box, RD o							OST OFFIC	E			STA	ГЕ	T	ZIP	
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то												Ļ					
			- 000						**If you no				space	- pleas	e see) back of	f form.
LAST NAME, FIRST NAME, MIDDLE INITIAL			SPU)USE	S LA	ST NA	ME, FIR	ST INA	ME, MIDE)LE i	INITIA	ΨL					
STREET ADDRESS (No PO Box, RD or RR)								COU	NTY								
SECOND LINE OF ADDRESS								SCH	OOL DISTR	RICT							
CITY OR POST OFFICE		STATE	ZIP C	CODE				MUN	ICIPALITY								
	RESIDE	NT PSD CODE	Τ_	1	EXTE	ENSION	۱ 🗌	AI	MENDED F	ŧΕΤĽ	JRN		1	√ON-R	ESID	ENT	
		·	Τ		S	Social	Securit	y #			S	pou	se's (Socia	l Sec	curity #	ŧ
The calculations reported in the first column M in the column, regardless of whether the hu																	
Combining income is NO		FF	Ī	lf you	had	I NO E	EARNE e reasor		OME,	-	If yo	u ha	ad NC) EAF	IIINS	D INCC	OME,
ONLY USE BLACK OR BLUE INK TO		E THIS FORM		1	che abled		i reasoi	1 1	dent			ch able		he rea	JSOI	n why: stude	
i i i i i i i i i i i i i i i i i i i				dece	eased	d		mili	tary		deo	ceas	sed			milita	ary
Single Married, Filing Jointly Married	d, Filing Separate	ly Deceased		1	nema mplo			retii	red		_		naker loyed			retire	؛d
1. Gross Compensation as Reported on W-2((s). (Enclose W-2	2s)			\perp				.00			\downarrow			\square		.00
2. Unreimbursed Employee Business Expens	ses. (Enclose PA	Schedule UE)							.00								.00
3. Other Taxable Earned Income (see instruction	ons)								.00								.00
4. Total Taxable Earned Income (Subtract Lin	ne 2 from Line 1 a	and add Line 3)			\top				.00								.00
5. Net Profit (Enclose PA Schedules) NON-TAXABLE S-Corp earnings check this box:									.00								.00
6. Net Loss (Enclose PA Schedules)									.00								.00
7. Total Taxable Net Profit (Subtract Line 6 from L	Line 5. If less thar	n zero, enter zero)			\top				.00			T					.00
8. Total Taxable Earned Income and Net Profit	it (Add Lines 4 an	.d 7)			\top	1			.00			\top				\top	.00
9. Total Tax Liability (Line 8 multiplied by).				\top	1			.00			\top				1	.00
10. Total Local Earned Income Tax Withheld a	as Reported on	W-2(s)			1	1			.00			\top				1	.00
11.Quarterly Estimated Payments/Credit From	n Previous Tax `	Year			\top	+			.00			\top				\top	.00
12. Miscellaneous Tax Credits (see instructions))				\uparrow	+			.00			\uparrow				1	.00
13. TOTAL PAYMENTS and CREDITS (Add L	Lines 10 through	12)	+		+	+	+		.00			\uparrow		+		+	.00
14. Refund IF MORE THAN \$1.00, enter amo	ount (or select o	ption in 15)			+	+	+		.00			\uparrow		+		+	.00
15. Credit Taxpayer/Spouse (Amount of Line 13	•	dit to your account)			+				.00								.00
16. EARNED INCOME TAX BALANCE DUE		ne 13)			1	1			.00			\top				+	.00
17. Penalty after April 15 (multiply Line 16 by)				+	+			.00			\top				+	.00
18. Interest after April 15 (multiply Line 16 by)				+	+			.00			\top		+		+	.00
19. TOTAL PAYMENT DUE (Add Lines 16, 17, a	and 18)			\square	+	+			.00			\top	-	+		+	.00
L Submit each W-2 and 1099 on a SEPARATE sh	heet.							<u> </u>									
		declare that I (we) haves and to the best of my									ying						
YOUR SIGNATURE		SPOUSE'S						Sol and		-			Dł	ATE (N	1M/D	D/YYYY	r)
PREPARER'S PRINTED NAME & SIGNATURE											NE N	·· · · / / F					
PREPARER 5 PRINTED NAME & SIGNATORE										-110	NE N	UIVIL	351				

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Part-Year Resident Schedule

If you moved into a new taxing jurisdiction during the tax year, complete this schedule along with the information you provide on the front of your return. If you moved more than once, complete an additional Part-Year Resident Schedule.

Current Residence (street add	iress)			l
(Municipa	ality, State,	ZIP)		# months at this residence
Employer				I
Local Income \$ / 12 months X (months at this residence	;) =			
Withholding \$/ 12 months X (months at this residence	:) =			
Employer				
Local Income \$ / 12 months X (months at this residence	:) =			
Withholding \$/ 12 months X (months at this residence	:) =			
Current Residence Total Income Total Local Tax Withheld				
Previous Residence (street add				
(Municipa	,	ZIP)		# months at this residence
Employer				
Local Income \$ / 12 months X (months at this residence	e) =			
Withholding \$/ 12 months X (months at this residence	e) =			
Employer				
Local Income \$ / 12 months X (months at this residence	:) =			
Withholding \$/ 12 months X (months at this residence	:) =			
Previous Residence Total Income Total Local Tax Withheld				
				ITR-2 Schedule
Philadelphia/Non-Reciprocal St	ate Cre	edit Schedule	e	
For income taxed in another state or taxed in the City of Philadelphia.		Dhiladalahia		Other State
Income: Earnings and Net Profits (as defined in Line 1 and Line 5 of the instructions)		<u>Philadelphia</u>		<u>Other State</u>
taxed in another state.	1(a)	XXXXXXXX		
Total Earned Income and Net Profits Reported on Line 8 of Local Return	1(b)			XXXXXXXX
Maximum Credit Allowed: Line 1(a) x local rate	2 (a)	XXXXXXXX		
Line 1(b) x local rate	2 (b)			xxxxxxx
Actual Tax Paid:				
Actual tax paid to other state.	3 (a)	XXXXXXXX		
Actual tax paid to Philadelphia	3(b)			XXXXXXXX
Philadelphia Credit—Lesser of line 2(b) or Line 3(b)—enter on line 12 of local return	4			XXXXXXXX
Additional limitation for out of state credit: Line 1(a) x PA Income Tax Rate	5	XXXXXXXX		
Line 3(a) minus Line 5 (Remaining credit after application to Pennsylvania State Tax)	6	XXXXXXXX		

*If you paid both out-of-state and Philadelphia wage tax, then enter on Line 12 of the local return the lower of (Line 4 plus Line 7) or Line 2(b). Remember, your credit cannot exceed your local tax liability.

XXXXXXXX

Note: Do not use this non-reciprocal schedule ITR-2 for state earned income tax paid to the reciprocating states of Maryland, New Jersey, Ohio, Virginia, West Virginia and Indiana. To recover tax paid to a reciprocating state, you must apply for a refund from the state where you paid the tax.



W2-R ANNUAL RECONCILIATION Earned Income Tax Withheld from Wages



Keystone Collections Group 546 Wendel Road Irwin, PA 15642-4582

As reported on Employer's Quarterly Return (Form E-1); with income tax withheld as shown on Withholding Statements (W-2)

You are entitled to receive a written explanation of your rights with regard to the audit, appeal, enforcement, refund and collection of local taxes by contacting your Tax Officer.									
Year Due by the Last Day of February									
EMPLOYER BUSINESS NAME (Use Federal ID Name)									
EMPLOYER BUSINESS STREET ADDRESS (No PO Box, RD or RR)									
SECOND LINE OF ADDRESS									
CITY OR POST OFFICE		STATE	ZIP CODE						
MUNICIPAL LOCATION OF BUSINESS									
EMPLOYER PSD CODE	EMPLOYER ACCOUNT NUMBER	FEDERAL ID NUMB							

1. Total number of withholding statements (W-2s) accompanying this report								
2. Total income tax withheld from all wages during the year as shown on (W-2s) (A)								
EARNED INCOME TAX				Та	x Pa	id		
Quarter ended March 31 \$ Quarter ended June 30 \$								
							Π	
	Quarter ended September 30	\$						
	Quarter ended December 31	\$						
3. Total quarterly income tax from wages during the year as reported on Quarterly Report	ts (B)	\$						
	TOTAL	\$						
Make check payable to Keystone Collections Group TOTAL AMOUNT OF ENCLOSED CHECK								
4. Any difference between A and B must be explained in attached statement. Where A ar	nd B do not agree, please remit o	or re	quest r	efund.				

Under penalties of perjury, I (we) declare that I (we) have examined this information, including all accompanying schedules and statements and to the best of my (our) belief, they are true, correct and complete.								
PRIMARY CONTACT INDIVIDUAL (First Name, Last Name)								
TITLE	TITLE							
PRIMARY CONTACT PHONE NUMBER	PRIMARY CONTACT PHONE NUMBER PRIMARY CONTACT EMAIL ADDRESS							
SIGNATURE OF PRIMARY CONTACT INDIVIDUAL DATE (MM/DD/YYYY)								

Instructions for W2-R Annual Reconciliation Form

- 1. Include municipal location of business in PA, assigned account number and Federal ID number. Include employer's full business name and street address.
- 2. On or before the last day of February following the close of the calendar year, file online or return the reconciliation form to appropriate Tax Officer. This form must be accompanied by CITY INCOME TAX copy of the Form W-2 for each employee from whom income tax has been withheld during tax year.
- 3. The total of all income tax withheld as reflected on W-2s should be entered on line 2. Total earned income tax as reported on a quarterly basis should be entered on line 3.
- Please remit any additional monies owed when filing the reconciliation. Attach statement of explanation and include the employee name, SSN, street address, resident PSD code and amount being paid with the reconciliation.

USE ONLY BLACK OR BLUE INK TO COMPLETE THIS FORM. USE ORIGINAL FORM - DO NOT PHOTOCOPY. FILE ONLINE AT <u>www.keystonecollects.com</u>





You are entitled to receive a written explanation of your rights with regard to the audit, appeal, enforcement, refund and collection of local taxes. Contact your Tax Officer.

If you are self-employed or if you have earnings reported on Form 1099, report your income and pay your tax quarterly.

File online at www.keystonecollects.com, select "Taxpayer Resources" and choose e-File.

If you prefer to file by mail, use the vouchers provided below. Self-employed taxpayers must timely file quarterly estimates, either on-line or by mail, to avoid penalty and interest.

Solution of the second end of

TRIM ALONG DOTTED LINE			
CLGS-32-3 (1-13) Name Address City State	-	If you moved enter the effective date:/_/ Check here if address change also applies to spouse Make any corrections to NAME, STREET ADDRESS or RESIDENT MUNICIPALITY and check here. INCLUDE INFO IF NOT SHOWN.	× -
& Zip	 Earned Income and/or net provide the standard stand Standard standard stand Standard standard stan Standard		.00
Resident PSD Code Work Location PSD Code	2. Tax Rate of multip	plied by line 1	.00
	3. Employer Withheld (January 1		.00
	4. TAX DUE: (line 2 minus line 3	3)	.00
Resident Municipality:	5. Penalty and Interest: Line 4 m	nultiplied by	.00
If you have no earned income, state the reason: retired/homemaker/ student/disabled/temporarily unemployed/minor (state age)/other	1.25% per month if paid after6. TOTAL PAYMENT DUE (add		.00
 (please specify) Check here if ALL tax is withheld by employer(s). Do not complete information requested on Lines 1 thru 6. 	Payable to: KEYSTONE COI		
	I So	ocial Security Number	

DO NOT WRITE BELOW THIS LINE

CLGS-32-3 (1-13) Name Address City State & Zip Resident PSD Code Work Location PSD Code Resident Municipality: Resident Municipality: If you have no earned income, state the reason: retired/homemaker/ student/disabled/temporarily unemployed/minor (state age)/other (please specify) Check here if ALL tax is withheld by employer(s). Do not complete information requested on Lines 1 thru 6.	Due Date: 07/31/2013 2013 1. Earned Income and/or net pro <i>(must enter amount)</i> April 1 2. Tax Rate of multip 3. Employer Withheld (April 1 thru 4. TAX DUE: (<i>line 2 minus line 3</i>) 5. Penalty and Interest: Line 4 m 1.25% per month if paid after 6. TOTAL PAYMENT DUE (add 1 Payable to: KEYSTONE COL	thru June 30 .00 lied by line 1 .00 i June 30 Only) .00 0 .00 ultiplied by .00 ultiplied by .00 lines 4 & 5) .00
DO NOT	WRITE BELOW THIS LINE	
TRIM ALONG DOTTED LINE CLGS-32-3 (1-13) Name Address City State	3rd QUARTER ES	2073113000000000000000000000000000000000
& Zip Resident PSD Code Work Location PSD Code Image: Construction of the second sec	 Earned Income and/or net pro (must enter amount) July 1 t Tax Rate of multip Employer Withheld (July 1 thru TAX DUE: (line 2 minus line 3) Penalty and Interest: Line 4 m 1.25% per month if paid after TOTAL PAYMENT DUE (add Payable to: KEYSTONE COL So 	ofits .00 hru September 30 .00 lied by line 1 .00 September 30 Only) .00 .00 ultiplied by .00 the due date .00 lines 4 & 5) .00
DO NOT		
∽		370377300000000000000000000000000000000
CLGS-32-3 (1-13) Name Address City State & Zip	4th QUARTER ES Due Date: 01/31/2014 2013 1. Earned Income and/or net pro	
Resident PSD Code Work Location PSD Code	(must enter amount) October 2. Tax Rate of multip 3. Employer Withheld (October 1 th	1 thru December 31 .00 lied by line 1 .00 ru December 31 Only) . .00
Resident Municipality:	 TAX DUE: (line 2 minus line 3) Penalty and Interest: Line 4 m 1.25% per month if paid after TOTAL PAYMENT DUE (add second se	
 Check here if ALL tax is withheld by employer(s). Do not complete information requested on Lines 1 thru 6. 	Payable to: KEYSTONE COL So	cial Security Number

DO NOT WRITE BELOW THIS LINE

S ³⁴	Keystone Collections Group 546 Wendel Road	Form EQ-S			Due Date	Quarter 4
	Irwin, PA 15642-4582 www.keystonecollects.com					
	-		1.	Gross Wages Reported		,
	Business Name		2.	Tax Due		
			3.	Penalty and Interest		, .
	Municipality		4.	Total Amount Paid		
						,
	Make check payable to Keystone	Collections Group				n form that lists employees & at www.keystonecollects.com
			1341	011300401311	40000000	000000000000000000000000000000000000000
	Keystone Collections Group 546 Wendel Road	Form EQ-S			Due Date	Quarter 3
	Irwin, PA 15642-4582 www.keystonecollects.com					
	Business Name		1.	Gross Wages Reported		,
			2.	Tax Due		, I I I I I
			3.	Penalty and Interest		,
	Municipality		4.	Total Amount Paid		
				Include Emp		n form that lists employees &
	Make check payable to Keystone (Collections Group				at www.keystonecollects.com
			1341	011300310311	30000000	000000000000000000000000000000000000000
	Keystone Collections Group 546 Wendel Road	Form EQ-S			Due Date	Quarter 2
	Irwin, PA 15642-4582 www.keystonecollects.com		1.	Gross Wages Reported		
	Business Name		2.	Tax Due		, ,
			3.	Penalty and Interest		,
	NAL SET STATES IN CONTRACTOR					,
	Municipality		4.	Total Amount Paid		
				Include Emr		n form that lists amplayors 9
	Make check payable to Keystone	Collections Group				n form that lists employees & at www.keystonecollects.com
			1341	011300207311	30000000	0000000000000007
3 ⁴	Keystone Collections Group	Form EQ-S		 [Due Date	Quarter
	546 Wendel Road			L		1
	Irwin, PA 15642-4582 www.keystonecollects.com		1.	Gross Wages Reported		
	Business Name		2.	Tax Due		, ,
			3.	Penalty and Interest		, ,
			0.	T charty and interest		, ,
	Municipality		4.	Total Amount Paid		
				Include Emr	bloyer Quarterly Retur	n form that lists employees &
	Make check payable to Keystone (Collections Group		payment de	tail, or submit online a	at www.keystonecollects.com

Instructions for Form EQ-S

- 1. If you have one or more employees who reside in the taxing district, you are required to withhold earned income tax from earnings on a quarterly basis.
- 2. Return each completed EQ-S form on or before the due date. You are required to include a listing of all employees, their social security numbers, their resident addresses, gross wages and earned income tax withheld. Use Employer Quarterly Return or file online. If you have no employees to report, please submit indicating "No Employees."
- 3. Additional forms can be acquired from our website at www.keystonecollects.com or by calling (724) 978-0300.
- 4. Make checks payable to Keystone Collections Group

- OR -

Report and pay ONLINE at www.keystonecollects.com

Instructions for Form EQ-S

- 1. If you have one or more employees who reside in the taxing district, you are required to withhold earned income tax from earnings on a quarterly basis.
- 2. Return each completed EQ-S form on or before the due date. You are required to include a listing of all employees, their social security numbers, their resident addresses, gross wages and earned income tax withheld. Use Employer Quarterly Return or file online. If you have no employees to report, please submit indicating "No Employees."
- 3. Additional forms can be acquired from our website at www.keystonecollects.com or by calling (724) 978-0300.
- 4. Make checks payable to Keystone Collections Group

- OR -

Report and pay ONLINE at www.keystonecollects.com

Instructions for Form EQ-S

- 1. If you have one or more employees who reside in the taxing district, you are required to withhold earned income tax from earnings on a quarterly basis.
- 2. Return each completed EQ-S form on or before the due date. You are required to include a listing of all employees, their social security numbers, their resident addresses, gross wages and earned income tax withheld. Use Employer Quarterly Return or file online. If you have no employees to report, please submit indicating "No Employees."
- 3. Additional forms can be acquired from our website at www.keystonecollects.com or by calling (724) 978-0300.
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- OR -

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Instructions for Form EQ-S

- 1. If you have one or more employees who reside in the taxing district, you are required to withhold earned income tax from earnings on a quarterly basis.
- 2. Return each completed EQ-S form on or before the due date. You are required to include a listing of all employees, their social security numbers, their resident addresses, gross wages and earned income tax withheld. Use Employer Quarterly Return or file online. If you have no employees to report, please submit indicating "No Employees."
- 3. Additional forms can be acquired from our website at www.keystonecollects.com or by calling (724) 978-0300.
- 4. Make checks payable to **Keystone Collections Group**

CLGS	-32-5	(8-12)
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EMPLOYER QUARTERLY RETURN Local Earned Income Tax Withholding



You are entitled to receive a written explanation of your	rights with regard to the audit, ap	ppeal, enforcement, refund and	collection of local taxes by co	ontacting your Tax Officer.
Check if making any corrections to EMPLOYER'S Name & Address			File ONLINE at <u>wv</u>	<u>ww.keystonecollects.com</u>
EMPLOYER BUSINESS NAME (Use Federal ID Name)				
EMPLOYER BUSINESS LOCATION - STREET ADDRESS (N	o PO Box, RD or RR)			
SECOND LINE OF ADDRESS				
CITY OR POST OFFICE			STATE	ZIP
MUNICIPAL TAXING AUTHORITY (City, Borough, Township) I	N WHICH FACILITY OR BUSIN	VESS IS LOCATED		
COUNTY	BUSINESS PHONE NUMBE	ER	BUSINESS FAX NUMBER	R
EMPLOYER PSD CODE FEDERAL EIN OR SOC	IAL SECURITY #	ACCOUNT NUMBER		YEAR AND QUARTER
1. Total Earned Income Tax Withheld	þ	8. Date Period Ended (M		
2. Credit or Adjustment (attach detail)	þ	9. Total Pages of This Re	eturn	
3. Total of Earned Income Tax Due (line 1 minus line 2) .	þ	10. Total Number of Emp	loyees Listed	
4. Total Payments Made this Quarter	þ	If there has been a char	nge of ownership or othe	er transfer of business during
5 Adjusted Total of FIT Due (line 3 minus line 4)	\$	the quarter, attach expla	anation and give name o	of present owner and date the

Do you expect to pay taxable wages next quarter? Yes No

NO CHANGE

change took place. CHANGE

TOTAL Amount Enclosed

Under penalties of perjury, I (we) declare that I (we) have examined this information, including all accompanying schedules and statements and to the best of my (our) belief, they are true, correct and complete.				
PRIMARY CONTACT INDIVIDUAL (First Name, Last Name)				
TITLE				
PRIMARY CONTACT PHONE NUMBER	PRIMARY CONTACT EMAIL ADDRESS			
SIGNATURE OF PRIMARY CONTACT INDIVIDUAL		DATE (MM/DD/YYYY)		

(11) EMPLOYEE'S SOCIAL SECURITY NUMBER	(12) EMPLOYEE'S NAME/ADDRESS Check box if making any corrections to EMPLOYEE'S Name/Address, SSN, or Resident PSD	(13) GROSS COMPENSATION PAID THIS QUARTER	(14) AMOUNT OF EIT WITHHELD THIS QUARTER	(15) RESIDENT PSD CODE
		\$	\$	
		\$	\$	
		\$	\$	
		\$	\$	
(16) FIRST PAGE TOTAL		\$	\$	
Make Checks payable to: KEY	STONE COLLECTIONS GROUP	TOTAL Amount Enclosed	\$	

There will be a \$29 bank fee for returned payments & checks.

5. Adjusted Total of EIT Due (line 3 minus line 4)

7. Balance Due with Return (Add lines 5 and 6)

6. Penalty & Interest (

\$

\$

_% per month after) \$

EMPLOYER QUARTERLY RETURN for Local Earned Income Tax Withholding

Employer Federal EIN: ____

Year and Quarter:

(11) EMPLOYEE'S SOCIAL SECURITY NUMBER	(12) EMPLOYEE'S NAME/ADDRESS Check box if making any corrections to EMPLOYEE'S Name/Address, SSN, or Resident PSD	(13) GROSS COMPENSATION PAID THIS QUARTER	(14) AMOUNT OF EIT WITHHELD THIS QUARTER	(15) RESIDENT PSD CODE			
		\$	\$				
		\$	\$				
		\$	\$				
		\$	\$				
		\$	\$				
		\$	\$				
		\$	\$				
		\$	\$				
		\$	\$				
		\$	\$				
		\$	\$				
		\$	\$				
		\$	\$				
		\$	\$				
		\$	\$				
		\$	\$				
(16) THIS PAGE TOTAL		\$	\$				

WHEN REPORTING MORE THAN 20 EMPLOYEES, SEE ACCOMPANYING INSTRUCTION OVERVIEW.

EXHIBIT "F"

Sample **Taxing Authority** Earned Income Tax Collection Report

DAUPHIN COUNTY TCC - CENTRAL DAUPHIN SCHOOL DISTRICT Earned Income Tax Collection Report May 01, 2013 - May 31, 2013

COLLECTIONS AND RECEIPTS		
Collections	Monthly Total	Year to Date Total
1. Resident EIT Received from Employers/Taxpayers within the TCD	\$4,550,315.64	\$12,420,080.02
2. Resident EIT Received from Other TCDs	\$963,660.43	\$3,797,468.43
Non-Resident EIT for Political Subdivisions within the TCD	\$0.00	\$0.00
4. Delinquent Earned Income Taxes Collected	\$6,179.95	\$48,219.60
5. EIT Received for Outside of School District	\$4,691,417.90	\$13,846,711.33
Total Collections	\$10,211,573.92	\$30,112,479.38
Receipts	Monthly Total	Year to Date Total
6. Investment Income	\$0.00	\$0.00
7. Costs Recovered by Tax Officer (under Act 192)	\$371.09	\$1,506.48
8. Reimbursement of Postage and / or Costs	\$0.00	\$0.00
Total Receipts	\$371.09	\$1,506.48
TOTAL COLLECTIONS and RECEIPTS	\$10,211,945.01	\$30,113,985.86
DISTRIBUTIONS AND DISBURSEMENTS		
Distributions	Monthly Total	Year to Date Total
9. EIT Distributions to School District	\$4,911,200.00	\$13,529,200.00
9a. EIT Distributions Outside of School District	\$4,691,417.90	\$13,846,711.33
10. EIT Distribution Remitted with Prior Report	\$155,174.76	\$2,047,954.32
Total Distributions	\$9,757,792.66	\$29,423,865.65
Disbursements	Monthly Total	Year to Date Total
11. Taxpayer Refunds	\$30,279.45	\$67,284.27
12. Tax Officer Commissions	\$79,515.86	\$234,185.62
13. Unpaid EIT Invoices and/or Disbursement Adjustments	\$0.00	\$0.00
14. Costs Retained by Tax Officer (under Act 192)	\$371.09	\$1,506.48
15. Postage and / or Costs Advanced	\$130.40	\$8,162.53
16. TCD Operational Fees	\$0.00	\$0.00
Total Disbursements	\$110,296.80	\$311,138.90
TOTAL DISTRIBUTIONS AND DISBURSEMENTS	\$9,868,089.46	\$29,735,004.55
CASH RECONCILIATION		
Cash Balance at Beginning of period	\$155,174.76	
Plus: Total Collections and Receipts for period	\$10,211,945.01	
Minus: Total Distributions / Disbursements	\$9,868,089.46	
Ending Cash Balance for Period	\$499,030.31	
EIT Distribution Remitted with Report	\$499,030.31	

			Total Paid	Total Fees	School Amount	Keystone School
Payments						
	Tax Year 2009					
	Quarter	3	\$297.40	\$0.00	\$297.40	\$0.00
	Quarter	4	\$221.35	\$1.66	\$219.69	\$0.00
	Tax Year 200	9 Total	\$518.75	\$1.66	\$517.09	\$0.00
	Tax Year 2010					
	Quarter	1	\$17.98	\$0.00	\$17.98	\$0.00
	Quarter	2	\$179.44	\$17.94	\$161.50	\$0.00
	Quarter	4	\$9.76	\$0.00	\$9.76	\$0.00
	Quarter	5	\$1,821.75	\$182.18	\$1,639.57	\$0.00
	Tax Year 201	0 Total	\$2,028.93	\$200.12	\$1,828.81	\$0.00
	Tax Year 2011					
	Quarter	1	\$1,014.78	\$72.12	\$942.66	\$0.00
	Quarter	2	\$821.10	\$34.78	\$786.32	\$0.00
	Quarter	3	\$1,182.20	\$17.57	\$1,164.63	\$0.00
	Quarter	4	\$3,145.49	\$36.89	\$3,108.60	\$0.00
	Quarter	5	\$602.19	\$8.74	\$593.45	\$0.00
	Tax Year 201	1 Total	\$6,765.76	\$170.10	\$6,595.66	\$0.00
	Tax Year 2012					
	Quarter	1	\$215,725.63	\$0.00	\$212,598.90	\$3,126.73
	Quarter	2	\$275,215.03	\$0.00	\$271,226.43	\$3,988.60
	Quarter	3	\$298,996.09	\$0.00	\$294,660.47	\$4,335.62
	Quarter	4	\$1,035,229.10	\$0.00	\$1,020,217.82	\$15,011.28
	Quarter	5	\$603,801.84	\$0.00	\$595,046.50	\$8,755.34
	Tax Year 201	2 Total	\$2,428,967.69	\$0.00	\$2,393,750.12	\$35,217.57
	Tax Year 2013					
	Quarter	1	\$7,578,741.67	\$0.00	\$7,468,848.01	\$109,893.66
	Quarter	2	\$186,992.38	\$0.00	\$184,281.59	\$2,710.79
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REPORT SUMMARY FOR DAUPHIN COUNTY TCC - CENTRAL DAUPHIN SCHOOL DISTRICT

	Quarter	3	\$7,818.81	\$0.00	\$7,705.48	\$113.33
	Quarter	4	\$111.02	\$0.00	\$109.41	\$1.61
	Tax Year 201	3 Total	\$7,773,663.88	\$0.00	\$7,660,944.49	\$112,719.39
			\$10,211,945.01	\$371.88	\$10,063,636.17	\$147,936.96
Non-Residents						
	Tax Year 2011					
	Quarter	4	\$0.00	\$0.00	\$0.00	\$0.00
	Tax Year 201	1 Total	\$0.00	\$0.00	\$0.00	\$0.00
	Tax Year 2012					
	Quarter	3	\$0.00	\$0.00	\$0.00	\$0.00
	Quarter	4	\$0.00	\$0.00	\$0.00	\$0.00
	Tax Year 201	2 Total	\$0.00	\$0.00	\$0.00	\$0.00
	Tax Year 2013					
	Quarter	1	\$0.00	\$0.00	\$0.00	\$0.00
	Quarter	2	\$0.00	\$0.00	\$0.00	\$0.00
	Tax Year 201	3 Total	\$0.00	\$0.00	\$0.00	\$0.00
			\$0.00	\$0.00	\$0.00	\$0.00
Refunds						
	Tax Year 2012					
	Quarter	4	(\$23,034.45)	\$0.00	(\$22,700.60)	(\$333.85
	Quarter	5	(\$7,245.00)	\$0.00	(\$7,139.94)	(\$105.06
	Tax Year 201	2 Total	(\$30,279.45)	\$0.00	(\$29,840.54)	(\$438.9
			(\$30,279.45)	\$0.00	(\$29,840.54)	(\$438.91
Distributions						
	Tax Year 2009					
	Quarter	3	(\$297.40)	\$0.00	(\$297.40)	\$0.00
	Quarter	4	(\$204.75)	\$0.00	(\$204.75)	\$0.00
	Tax Year 200	9 Total	(\$502.15)	\$0.00	(\$502.15)	\$0.00
	Tax Year 2010					

	Total Colle	ctions	\$5,490,247.66	\$371.09	\$5,410,360.71	\$79,515.86
			(\$4,691,417.90)	(\$0.79)	(\$4,623,434.92)	(\$67,982.19)
	Tax Year 201	3 Total	(\$3,534,273.31)	\$0.00	(\$3,483,027.22)	(\$51,246.09)
	Quarter	3	(\$151.32)	\$0.00	(\$149.13)	(\$2.19)
	Quarter	2	(\$51,270.35)	\$0.00	(\$50,526.95)	(\$743.40)
	Quarter	1	(\$3,482,851.64)	\$0.00	(\$3,432,351.14)	(\$50,500.50)
Tax Yea	ar 2013					
	Tax Year 201	2 Total	(\$1,154,382.19)	\$0.00	(\$1,137,646.09)	(\$16,736.10)
	Quarter	4	(\$397,589.28)	\$0.00	(\$391,823.54)	(\$5,765.74)
	Quarter	3	(\$285,559.24)	\$0.00	(\$281,418.50)	(\$4,140.74)
	Quarter	2	(\$259,707.18)	\$0.00	(\$255,943.41)	(\$3,763.77)
	Quarter	1	(\$211,526.49)	\$0.00	(\$208,460.64)	(\$3,065.85)
Tax Yea	ar 2012					
	Tax Year 201	1 Total	(\$2,232.51)	(\$0.79)	(\$2,231.72)	\$0.00
	Quarter	4	(\$1,667.61)	(\$0.42)	(\$1,667.19)	\$0.00
	Quarter	3	(\$561.60)	(\$0.32)	(\$561.28)	\$0.00
	Quarter	2	(\$3.30)	(\$0.05)	(\$3.25)	\$0.00
Tax Yea	ar 2011					
	Tax Year 2010	0 Total	(\$27.74)	\$0.00	(\$27.74)	\$0.00
	Quarter	4	(\$9.76)	\$0.00	(\$9.76)	\$0.00
	Quarter	1	(\$17.98)	\$0.00	(\$17.98)	\$0.00

	Total	Total	School Amount	Keyston School
ayments	Paid	Fees	Amount	301100
DAUPHIN BOROUGH				
2012 Totals	\$34,442.91	\$0.00	\$33,943.69	\$499.2
2013 Totals	\$51,123.44	\$0.00	\$50,381.89	\$741.5
Totals for Municipality	\$85,566.35	\$0.00	\$84,325.58	\$1,240.7
LOWER PAXTON TOWNSHIP				
2009 Totals	\$502.15	\$0.00	\$502.15	\$0.0
2010 Totals	\$1,831.51	\$182.18	\$1,649.33	\$0.0
2011 Totals	\$2,723.02	\$113.37	\$2,609.65	\$0.0
2012 Totals	\$995,795.05	\$0.00	\$981,356.39	\$14,438.6
2013 Totals	\$3,844,747.23	\$0.00	\$3,788,997.18	\$55,750.0
Totals for Municipality	\$4,845,598.96	\$295.55	\$4,775,114.70	\$70,188.7
MIDDLE PAXTON TOWNSHIP				
2011 Totals	\$15.37	\$0.22	\$15.15	\$0.0
2012 Totals	\$108,367.35	\$0.00	\$106,795.85	\$1,571.5
2013 Totals	\$239,790.51	\$0.00	\$236,313.03	\$3,477.4
Totals for Municipality	\$348,173.23	\$0.22	\$343,124.03	\$5,048.9
PAXTANG BOROUGH				
2011 Totals	\$222.14	\$3.93	\$218.21	\$0.0
2012 Totals	\$18,202.32	\$0.00	\$17,938.41	\$263.9
2013 Totals	\$104,682.55	\$0.00	\$103,164.55	\$1,518.0
Totals for Municipality	\$123,107.01	\$3.93	\$121,321.17	\$1,781.
PENBROOK BOROUGH				
2011 Totals	(\$15.45)	\$1.90	(\$17.35)	\$0.
2012 Totals	\$44,380.34	\$0.00	\$43,736.42	\$643.
2013 Totals	\$102,171.19	\$0.00	\$100,690.06	\$1,481.
Totals for Municipality	\$146,536.08	\$1.90	\$144,409.13	\$2,125.

Keystone Collections Group

Totals for Municipality	\$1,246,261.65	\$34.68	\$1,228,176.59	\$18,050.38
2013 Totals	\$814,199.85	\$0.00	\$802,394.99	\$11,804.86
2012 Totals	\$430,825.42	\$0.00	\$424,579.90	\$6,245.52
2011 Totals	\$1,040.34	\$15.08	\$1,025.26	\$0.00
2010 Totals	\$179.44	\$17.94	\$161.50	\$0.00
2009 Totals	\$16.60	\$1.66	\$14.94	\$0.00
WEST HANOVER TOWNSHIP				
Totals for Municipality	\$3,416,701.73	\$35.60	\$3,367,164.97	\$49,501.16
2013 Totals	\$2,616,949.11	\$0.00	\$2,579,002.79	\$37,946.32
2012 Totals	\$796,954.30	\$0.00	\$785,399.46	\$11,554.84
2011 Totals	\$2,780.34	\$35.60	\$2,744.74	\$0.00
2010 Totals	\$17.98	\$0.00	\$17.98	\$0.00
SWATARA TOWNSHIP				

Non-Residents	Total Paid	Total Fees	School Amount	Keystor Schoo
DAUPHIN BOROUGH				
2013 Totals	\$0.00	\$0.00	\$0.00	\$0.0
Totals for Municipality	\$0.00	\$0.00	\$0.00	\$0.0
LOWER PAXTON TOWNSHIP				
2011 Totals	\$0.00	\$0.00	\$0.00	\$0.0
2012 Totals	\$0.00	\$0.00	\$0.00	\$0.0
2013 Totals	\$0.00	\$0.00	\$0.00	\$0.0
Totals for Municipality	\$0.00	\$0.00	\$0.00	\$0.0
MIDDLE PAXTON TOWNSHIP				
2013 Totals	\$0.00	\$0.00	\$0.00	\$0.
Totals for Municipality	\$0.00	\$0.00	\$0.00	\$0.
PAXTANG BOROUGH				
2012 Totals	\$0.00	\$0.00	\$0.00	\$0.
2013 Totals	\$0.00	\$0.00	\$0.00	\$0.
Totals for Municipality	\$0.00	\$0.00	\$0.00	\$0
PENBROOK BOROUGH				
2013 Totals	\$0.00	\$0.00	\$0.00	\$0.
Totals for Municipality	\$0.00	\$0.00	\$0.00	\$0
SWATARA TOWNSHIP				
2012 Totals	\$0.00	\$0.00	\$0.00	\$0
2013 Totals	\$0.00	\$0.00	\$0.00	\$0.
Totals for Municipality	\$0.00	\$0.00	\$0.00	\$0.
WEST HANOVER TOWNSHIP				
2012 Totals	\$0.00	\$0.00	\$0.00	\$0
2013 Totals	\$0.00	\$0.00	\$0.00	\$0.

Keystone Collections Group

Tot	als for Municipality	\$0.00	\$0.00	\$0.00	\$0.00
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efunds	Total Paid	Total Fees	School Amount	Keystone School
DAUPHIN BOROUGH				
2012 Totals	(\$16.08)	\$0.00	(\$15.85)	(\$0.23)
Totals for Municipality	(\$16.08)	\$0.00	(\$15.85)	(\$0.23
LOWER PAXTON TOWNSHIP				
2012 Totals	(\$17,246.09)	\$0.00	(\$16,996.07)	(\$250.02
Totals for Municipality	(\$17,246.09)	\$0.00	(\$16,996.07)	(\$250.02
MIDDLE PAXTON TOWNSHIP				
2012 Totals	(\$1,857.55)	\$0.00	(\$1,830.60)	(\$26.95
Totals for Municipality	(\$1,857.55)	\$0.00	(\$1,830.60)	(\$26.95
PAXTANG BOROUGH				
2012 Totals	(\$117.75)	\$0.00	(\$116.04)	(\$1.71
Totals for Municipality	(\$117.75)	\$0.00	(\$116.04)	(\$1.71
PENBROOK BOROUGH				
2012 Totals	(\$289.42)	\$0.00	(\$285.23)	(\$4.19
Totals for Municipality	(\$289.42)	\$0.00	(\$285.23)	(\$4.19
SWATARA TOWNSHIP				
2012 Totals	(\$8,345.75)	\$0.00	(\$8,224.83)	(\$120.92
Totals for Municipality	(\$8,345.75)	\$0.00	(\$8,224.83)	(\$120.9)
WEST HANOVER TOWNSHIP				
2012 Totals	(\$2,406.81)	\$0.00	(\$2,371.92)	(\$34.8
Totals for Municipality	(\$2,406.81)	\$0.00	(\$2,371.92)	(\$34.8

					Page 5245 0
	2012 Totals	(\$546,750.92)	\$0.00	(\$538,824.20)	(\$7,926.72)
	2010 Totals	(\$658.97)	(\$0.72)	(\$658.25)	\$0.00
	2010 Totals	(\$17.98)	\$0.00	(\$17.98)	\$0.00
	SWATARA TOWNSHIP				
	Totals for Municipality	(\$39,113.83)	\$0.00	(\$38,546.55)	(\$567.28)
	2013 Totals	(\$21,167.56)	\$0.00	(\$20,860.89)	(\$306.67)
	2012 Totals	(\$17,946.27)	\$0.00	(\$17,685.66)	(\$260.61)
	PENBROOK BOROUGH				
	Totals for Municipality	(\$44,711.90)	\$0.00	(\$44,063.62)	(\$648.28)
	2013 Totals	(\$43,601.29)	\$0.00	(\$42,969.10)	(\$632.19)
	2012 Totals	(\$1,110.61)	\$0.00	(\$1,094.52)	(\$16.09)
	PAXTANG BOROUGH				(0.10.00)
	Totals for Municipality	(\$34,586.21)	\$0.00	(\$34,084.58)	(\$501.63)
	2013 Totals	(\$21,445.69)	\$0.00	(\$21,134.70)	(\$310.99)
	2012 Totals	(\$13,140.52)	\$0.00	(\$12,949.88)	(\$190.64)
	MIDDLE PAXTON TOWNSHIP				
	Totals for Municipality	(\$1,627,659.45)	(\$0.07)	(\$1,604,088.68)	(\$23,570.70)
	2013 Totals	(\$1,356,269.40)	\$0.00	(\$1,336,603.64)	(\$19,665.76)
	2012 Totals	(\$269,304.60)	\$0.00	(\$265,399.66)	(\$3,904.94)
	2011 Totals	(\$1,573.54)	(\$0.07)	(\$1,573.47)	\$0.00
	2010 Totals	(\$9.76)	\$0.00	(\$9.76)	\$0.00
	LOWER PAXTON TOWNSHIP 2009 Totals	(\$502.15)	\$0.00	(\$502.15)	\$0.00
		((***)			
	Totals for Municipality	(\$46,694.68)	\$0.00	(\$46,017.68)	(\$677.00)
	2013 Totals	(\$23,192.45)	\$0.00	(\$22,856.01)	(\$336.44)
	2012 Totals	(\$23,502.23)	\$0.00	(\$23,161.67)	(\$340.56)
	DAUPHIN BOROUGH				
Di	istributions	Paid	Fees	Amount	School
		Total	Total	School	Keystone

Friday, May 31, 2013 EI-S-B-EOM-2-V4.3.7

Totals for Municipality	(\$581,863.83)	\$0.00	(\$573,429.37)	(\$8,434.46)
2013 Totals	(\$299,236.79)	\$0.00	(\$294,898.87)	(\$4,337.92)
2012 Totals	(\$282,627.04)	\$0.00	(\$278,530.50)	(\$4,096.54)
WEST HANOVER TOWNSHIP				
Totals for Municipality	(\$2,316,788.00)	(\$0.72)	(\$2,283,204.44)	(\$33,582.84)
2013 Totals	(\$1,769,360.13)	\$0.00	(\$1,743,704.01)	(\$25,656.12)

COLLECTION SUMMARY FOR DAUPHIN COUNTY TCC - CENTRAL DAUPHIN SCHOOL DISTRICT

	Total Collections	\$5,490,247.66	\$371.09	\$5,410,360.71	\$79,515.86
Prior Years	Distributions	(\$2,762.40)	(\$0.79)	(\$2,761.61)	\$0.00
Current Years	Distributions	(\$4,688,655.50)	\$0.00	(\$4,620,673.31)	(\$67,982.19)
Current Years	Refunds	(\$30,279.45)	\$0.00	(\$29,840.54)	(\$438.91)
Prior Years	Non-Residents	\$0.00	\$0.00	\$0.00	\$0.00
Current Years	Non-Residents	\$0.00	\$0.00	\$0.00	\$0.00
Prior Years	Payments	\$9,313.44	\$371.88	\$8,941.56	\$0.00
Current Years	Payments	\$10,202,631.57	\$0.00	\$10,054,694.61	\$147,936.96
		Total Paid	Total Fees	School Amount	Keystone School

CENTRAL DAUPHIN SCHOOL DISTRICT EARNED INCOME TAX PRIOR DISBURSEMENTS

		Amount	Disburse Date
CENTRAL DAUPHIN	SCHOOL DISTRICT	\$1,360,100.00	05/03/2013
CENTRAL DAUPHIN	SCHOOL DISTRICT	\$842,100.00	05/07/2013
CENTRAL DAUPHIN	SCHOOL DISTRICT	\$625,500.00	05/09/2013
CENTRAL DAUPHIN	SCHOOL DISTRICT	\$994,600.00	05/13/2013
CENTRAL DAUPHIN	SCHOOL DISTRICT	\$626,100.00	05/16/2013
CENTRAL DAUPHIN	SCHOOL DISTRICT	\$163,500.00	05/20/2013
CENTRAL DAUPHIN	SCHOOL DISTRICT	\$299,300.00	05/28/2013
Totals For School District	Total Disbursements 7	\$4,911,200.00	

TOTAL EARNED INCOME COLLECTIONS FOR REPORT PERIOD:

May 01, 2013 - May 31, 2013

	1017	AL COLLECTIONS PE	R MUNICIPALI		
DAUPHIN BOROUGH		Total Collected	School Tax	Keystone Fees	Keystone Commission
Current Year	Payments	\$85,566.35	\$84,325.58	\$0.00	\$1,240.77
Current Year	Non-Residents	\$0.00	\$0.00	\$0.00	\$0.00
Current Year	Refunds	(\$16.08)	(\$15.85)	\$0.00	(\$0.23)
Current Year	Distributions	(\$46,694.68)	(\$46,017.68)	\$0.00	(\$677.00)
LOWER PAXTON TOWNS	HIP	Total Collected	School Tax	Keystone Fees	Keystone Commission
Current Year	Payments	\$4,840,542.28	\$4,770,353.57	\$0.00	\$70,188.71
Current Year	Non-Residents	\$0.00	\$0.00	\$0.00	\$0.00
Current Year	Refunds	(\$17,246.09)	(\$16,996.07)	\$0.00	(\$250.02)
Current Year	Distributions	(\$1,625,574.00)	(\$1,602,003.30)	\$0.00	(\$23,570.70)
Prior Year	Payments	\$5,056.68	\$4,761.13	\$295.55	\$0.00
Prior Year	Non-Residents	\$0.00	\$0.00	\$0.00	\$0.00
Prior Year	Distributions	(\$2,085.45)	(\$2,085.38)	(\$0.07)	\$0.00
MIDDLE PAXTON TOWNS	HIP	Total Collected	School Tax	Keystone Fees	Keystone Commission
Current Year	Payments	\$348,157.86	\$343,108.88	\$0.00	\$5,048.98
Current Year	Non-Residents	\$0.00	\$0.00	\$0.00	\$0.00
Current Year	Refunds	(\$1,857.55)	(\$1,830.60)	\$0.00	(\$26.95)
Current Year	Distributions	(\$34,586.21)	(\$34,084.58)	\$0.00	(\$501.63)
Prior Year	Payments	\$15.37	\$15.15	\$0.22	\$0.00
PAXTANG BOROUGH		Total Collected	School Tax	Keystone Fees	Keystone Commissio
Current Year	Payments	\$122,884.87	\$121,102.96	\$0.00	\$1,781.91
Current Year	Non-Residents	\$0.00	\$0.00	\$0.00	\$0.00
Current Year	Refunds	(\$117.75)	(\$116.04)	\$0.00	(\$1.71)
Current Year	Distributions	(\$44,711.90)	(\$44,063.62)	\$0.00	(\$648.28)
Prior Year	Payments	\$222.14	\$218.21	\$3.93	\$0.00

TOTAL COLLECTIONS PER MUNICIPALITY

PENBROOK BOROUGH		Total Collected	School Tax	Keystone Fees	Keystone Commission
Current Year	Payments	\$146,551.53	\$144,426.48	\$0.00	\$2,125.05
Current Year	Non-Residents	\$0.00	\$0.00	\$0.00	\$0.00
Current Year	Refunds	(\$289.42)	(\$285.23)	\$0.00	(\$4.19)
Current Year	Distributions	(\$39,113.83)	(\$38,546.55)	\$0.00	(\$567.28)
Prior Year	Payments	(\$15.45)	(\$17.35)	\$1.90	\$0.00
SWATARA TOWNSHIP		Total Collected	School Tax	Keystone Fees	Keystone Commission
Current Year	Payments	\$3,413,903.41	\$3,364,402.25	\$0.00	\$49,501.16
Current Year	Non-Residents	\$0.00	\$0.00	\$0.00	\$0.00
Current Year	Refunds	(\$8,345.75)	(\$8,224.83)	\$0.00	(\$120.92)
Current Year	Distributions	(\$2,316,111.05)	(\$2,282,528.21)	\$0.00	(\$33,582.84)
Prior Year	Payments	\$2,798.32	\$2,762.72	\$35.60	\$0.00
Prior Year	Distributions	(\$676.95)	(\$676.23)	(\$0.72)	\$0.00
WEST HANOVER TOWNSHI	P	Total Collected	School Tax	Keystone Fees	Keystone Commission
Current Year	Payments	\$1,245,025.27	\$1,226,974.89	\$0.00	\$18,050.38
Current Year	Non-Residents	\$0.00	\$0.00	\$0.00	\$0.00
Current Year	Refunds	(\$2,406.81)	(\$2,371.92)	\$0.00	(\$34.89)
Current Year	Distributions	(\$581,863.83)	(\$573,429.37)	\$0.00	(\$8,434.46)
Prior Year	Payments	\$1,236.38	\$1,201.70	\$34.68	\$0.00
	Total Collections	\$5,490,247.66	\$5,410,360.71	\$371.09	\$79,515.86

TOTAL EARNED INCOME COLLECTIONS FOR REPORT PERIOD:

May 01, 2013 - May 31, 2013

TOTAL COLLECTIONS FOR PERIOD

CURRENT EARNED INCOME TAX COLLECTIONS FOR PERIOD	\$5,483,696.62
DELINQUENT EARNED INCOME TAX COLLECTIONS FOR PERIOD	\$6,179.95
MINUS: AMOUNT PREVIOUSLY REMITTED	\$4,911,200.00
MINUS: UNPAID INVOICES and/or DISBURSEMENT ADJUSTMENTS	\$0.00
TOTAL DUE TO CENTRAL DAUPHIN SCHOOL DISTRICT	\$578,676.57
MINUS: TOTAL WITHHELD BY KEYSTONE COLLECTIONS GROUP	
TAX OFFICER COMMISSION	\$79,515.86
POSTAGE and / or COSTS ADVANCED:	\$130.40
MINUS: TCC ADMINISTRATIVE DISTRIBUTION	\$0.00
TOTAL REMITTED TO CENTRAL DAUPHIN SCHOOL DISTRICT	\$499,030.31

Keystone complies with DAUPHIN COUNTY TCC - CENTRAL DAUPHIN SCHOOL DISTRICT Deposit and Investment Policy. In accordance with the requirements for the deposit of public funds under Pennsylvania Act 72 and the Deposit and Investment Policy, Keystone deposits public funds into a collateralized (protected) account.

Keystone complies with the Agreement between Keystone Collection Group and the DAUPHIN COUNTY TCC - CENTRAL DAUPHIN SCHOOL DISTRICT and certifies that the reports of 05/31/2013 are accurate with the exception of any unforeseen inaccuracy caused by inaccurate data received from former collectors and / or Taxing Authorities.

POSTAGE and / or COSTS ADVANCED DETAIL:

DAUPHIN BOROUGH			
Refund	2	\$0.46	05/13/2013
Refund	1	\$0.23	05/30/2013
LOWER PAXTON TOWNSHIP			
Refund	46	\$10.35	05/02/2013
Refund	81	\$18.23	05/06/2013
Refund	64	\$14.40	05/09/2013
Refund	8	\$1.84	05/13/2013
Wage Card Reprints	38	\$5.02	05/15/2013
Refund	30	\$6.90	05/16/2013
Refund	20	\$4.60	05/20/2013
Refund	9	\$2.07	05/23/2013
Refund	13	\$2.99	05/28/2013
Refund	4	\$0.92	05/30/2013
MIDDLE PAXTON TOWNSHIP			
Refund	8	\$1.80	05/02/2013
Refund	5	\$1.13	05/06/2013
Refund	8	\$1.80	05/09/2013
Refund	4	\$0.92	05/13/2013
Wage Card Reprints	5	\$0.66	05/15/2013
Refund	5	\$1.15	05/16/2013
Refund	3	\$0.69	05/20/2013
Refund	3	\$0.69	05/23/2013
Refund	1	\$0.23	05/28/2013
PAXTANG BOROUGH			
Refund	2	\$0.45	05/02/2013
Refund	2	\$0.45	05/06/2013
Refund	2	\$0.46	05/13/2013

	Refund	1	\$0.23	05/16/2013
	Refund	1	\$0.23	05/30/2013
	PENBROOK BOROUGH			
	Refund	1	\$0.23	05/02/2013
	Refund	4	\$0.90	05/06/2013
	Refund	4	\$0.90	05/09/2013
	Refund	1	\$0.23	05/13/2013
	Wage Card Reprints	1	\$0.13	05/15/2013
	Refund	4	\$0.92	05/16/2013
	Refund	1	\$0.23	05/28/2013
	Refund	1	\$0.23	05/30/2013
	SWATARA TOWNSHIP			
	Refund	22	\$4.95	05/02/2013
	Refund	34	\$7.65	05/06/2013
	Refund	29	\$6.53	05/09/2013
	Refund	5	\$1.15	05/13/2013
	Wage Card Reprints	11	\$1.45	05/15/2013
	Refund	22	\$5.06	05/16/2013
	Refund	4	\$0.92	05/20/2013
	Refund	9	\$2.07	05/23/2013
	Refund	9	\$2.07	05/28/2013
	Refund	5	\$1.15	05/30/2013
	WEST HANOVER TOWNSHIP			
	Refund	7	\$1.58	05/02/2013
	Refund	22	\$4.95	05/06/2013
	Refund	18	\$4.05	05/09/2013
	Refund	1	\$0.23	05/13/2013
	Wage Card Reprints	7	\$0.93	05/15/2013
	Refund	2	\$0.46	05/16/2013
	Refund	1	\$0.23	05/20/2013
	Refund	6	\$1.38	05/23/2013
	Refund	2	\$0.46	05/28/2013
12100300				

Refund	2	\$0.46	05/30/2013
	Totals For School District	\$130.40	

EXHIBIT "G"

References



TCC and Full-time Position	Contact Person and TCC Position
Allegheny County North TCC	Tobias M. Cordek
Town Manager	TCC Vice Chairperson
Town of McCandless	(412) 364-0616
Allegheny County Southeast TCC	Susan Werksman
Director of Personnel/Finance	Administrative Assistant
Municipality of Monroeville	(412) 856-3342
Bucks County TCC	Robert Pellegrino
Town Manager	TCC Vice Chairperson
Northampton Township	(267) 718-1789
Bucks County TCC	Eileen Bradley
Town Manager	TCC Treasurer
New Britain Township	(215) 822-1391 Ext. 102
Chester County TCC	Joseph Lubitsky
Director of Administrative	TCC Administrator
Services	(484) 237-5070
Chester County Intermediate	
Unit	
Clarion County TCC	Jack Loughner
Business Manager	Chair
Redbank Valley School District	(814) 275-2426
Clearfield County TCC	Leslie Stott
Borough Operations Manager	TCC Chair
Clearfield Borough	(814) 765-7817
Dauphin County TCC	August "Skip" Memmi
Executive Director	TCC Chairperson
Dauphin County DCED	(717) 780-6250 Ext. 2
Dauphin County TCC	Guy Beneventano, Esquire
Attorney	TCC Solicitor
Harrisburg	(717) 652-4600
Northampton County TCC	Mark Sivak
Director of Budget & Finance	Delegate
Bethlehem City	(610) 865-7014



TCC and Full-time Position	Contact Person and TCC Position
Washington County TCC	Paul F. Lauer
Assistant Township Manager	Chairman
Peters Township	(724) 941-4180
Washington County TCC	Susan Mondik Key, Esquire
Attorney	TCC Solicitor
Washington	(724) 222-4520

EXHIBIT "H"

Client List



Adamsburg Borough - Westmoreland Aleppo Township - Allegheny Aleppo Township - Greene Allegheny Clarion Valley School District Allegheny Township - Clarion Allegheny Valley School District Allen Township Allenport Borough Allentown School District Ambridge Area School District Amwell Township Annville Township Annville-Cleona School District Ashland Township Aspinwall Borough Aston Township Avalon Borough Avella Area School District Avondale Borough Avonworth School District **Baldwin Borough Bangor Area School District** Bangor Borough **Bath Borough Beallsville Borough** Beaver Township - Clarion Beccaria Township **Bedford Area School District Bedford Borough Bedford Township** Bedminster Township **Bell Acres Borough Bellevue Borough** Ben Avon Borough Ben Avon Heights Borough Bentleyville Borough **Bentworth School District** Berrysburg Borough Bethel Township - Lebanon **Bethlehem Area School District Bethlehem City Bethlehem Township Bethlehem-Center School District**

Bigler Township Blaine Township Blawnox Borough **Bloom Township** Bloomfield Township - Bedford **Bloss Township** Blossburg Borough Boggs Township - Clearfield Brackenridge Borough Braddock Borough Braddock Hills Borough Bradford Township - Clearfield Bradford Woods Borough Brady Township - Clearfield **Bridgeton Township Brisbin Borough Bristol Township** Bristol Township School District Broad Top City Borough **Broad Top Township Brookfield Township Brookhaven Borough Buckingham Township** Buffalo Township - Washington Burgettstown Area School District **Burgettstown Borough** Burnside Township - Clearfield **Bushkill Township** Butler Area School District Butler Township - Butler Butler, City of Caernarvon Township - Berks California Area School District California Borough **Callensburg Borough** Caln Township Canon-McMillan School District Canonsburg Borough Canton Township - Washington Carbon Township Carmichaels Borough Carmichaels Area School District Carroll Township - Washington



Cecil Township Centennial School District Center Township - Greene Centerville Borough - Washington Central Bucks School District Central Dauphin School District **Central Greene School District** Chadds Ford Township **Chalfant Borough Chalfont Borough** Chapman Borough Charleroi Borough Charleroi School District **Charleston Township Charlestown Township Chartiers Township Chartiers-Houston School District** Chatham Township Cherry Tree Borough Chest Township - Clearfield Chester City Chester Hill Borough **Chester Township Chestnut Ridge School District Cheswick Borough Churchill Borough** City of Allentown City of Clairton City of Duquesne City of Greensburg City of Harrisburg City of Lebanon City of McKeesport Clairton City School District **Clarion Area School District** Clarion Borough **Clarion Township** Clarion-Limestone Area School District **Clarksville Borough Claysville Borough Clearfield Area School District Clearfield Borough Clearfield Township - Butler Cleona Borough**

Clymer Township Coal Center Borough Coaldale Borough - Bedford Coalmont Borough **Coalport Borough** Coatesville Area School District Coatesville City Cogan House Township **Cokeburg Borough** Cold Spring Township Colerain Township - Bedford Conewago Township - Dauphin Conway Borough Cooper Township - Clearfield **Cornwall Borough** Cornwall-Lebanon School District Corsica Borough **Council Rock School District** Covington Township - Clearfield Covington Township - Tioga **Crescent Township** Cross Creek Township Cumberland Township - Greene **Cumberland Valley Township** Curwensville Area School District Curwensville Borough Darby Borough **Dauphin Borough** Dauphin Tax Collecton District Decatur Township - Clearfield **Deemston Borough** Deer Lakes School District Deerfield Township - Tioga **Delmar Township Delmont Borough** Derry Township - Dauphin **Derry Township School District** Donegal Township - Washington Donora Borough Downingtown Area School District Downingtown Borough **Doylestown Borough Doylestown Township Dravosburg Borough**



Dublin Borough **Dubois Area School District** Dubois Citv **Dudley Borough Duncan Township Dunkard Township Dunlevy Borough Duquesne School District Durham Township** East Allegheny School District East Allen Township East Bangor Borough East Bethlehem Township East Bradford Township East Brandywine Township East Butler Borough East Caln Township East Coventry Township East Deer Township East Fallowfield Township - Chester East Finley Township East Goshen Township East Hanover Township - Dauphin East Hanover Township - Lebanon East Lansdowne Borough East Mckeesport Borough East Nantmeal Township East Nottingham Township East Penn School District East Pikeland Township East Pittsburgh Borough East Providence Township East Rockhill Township East St Clair Township East Vincent Township East Washington Borough East Whiteland Township Eastern Lebanon County School District Easton Area School District Easton City **Eddystone Borough** Edgewood Borough - Allegheny SouthEast Edgeworth Borough - Allegheny North Elco Borough

Elizabeth Borough **Elizabeth Forward School District** Elizabeth Township - Allegheny SouthEast Elizabethville Borough Elk Township - Chester Elk Township - Clarion **Elkland Borough** Ellsworth Borough **Elverson Borough Emlenton Borough Emsworth Borough** Etna Borough **Everett Area School District Everett Borough** Export Borough Fallowfield Township Falls Creek Borough Farmington Township - Clarion Farmington Township - Tioga Fawn Township - Allegheny North Ferguson Township - Clearfield Findlay Township - Allegheny SouthWest **Finleyville Borough** Folcroft Borough Forest Hills Borough Forks Township - Northampton Fort Cherry School District Forward Township - Allegheny SouthEast Fountain Hill Borough Fox Chapel Area School District Fox Chapel Borough Foxburg Borough Franklin Park Borough Franklin Regional School District Franklin Township - Chester Franklin Township - Greene Frazer Township Freedom Area School District Freedom Borough Freemansburg Borough Freeport Township **Gateway School District Gilmore Township** Girard Township - Clearfield



Glassport Borough Glen Hope Borough Glen Osborne Borough **Glendale School District Glendon Borough Glenfield Borough** Goshen Township Graham Township Grampian Borough Gratz Borough Gray Township Green Hills Borough Greene Township - Greene Greensboro Borough Greensburg Salem School District Greenville Area School District Greenville Borough Greenwood Township - Clearfield **Gulich Township** Halifax Area School District Halifax Borough Halifax Township Hamilton Township - Tioga Hampton Township Hampton Township School District Hanover Township - Northampton Hanover Township - Washington Harmar Township Harmony Area School District Harmony Township - Beaver Harrisburg City School District Harrison Township - Allegheny North Harrison Township - Bedford Hawthorn Borough Haycock Township Haysville Borough Heidelberg Township - Lebanon Hellertown Borough Hempfield Area School District Hempfield Township - Westmoreland Highland Township - Clarion **Highlands School District Highspire Borough** Hilltown Township

Homestead Borough Honey Brook Borough Honey Brook Township Hopewell Borough Hopewell Township - Bedford Hopewell Township - Huntingdon Hopewell Township - Washington Houston Borough Houtzdale Borough Hovey Township Hummelstown Borough Huston Township - Clearfield Hyndman Borough Independence Township - Washington Indiana Township Irvona Borough **Ivyland Borough** jackson Jackson Township - Dauphin Jackson Township - Greene Jackson Township - Lebanon Jackson Township - Lycoming Jackson Township - Tioga Jefferson Borough - Greene Jefferson Hills Borough Jefferson Township - Dauphin Jefferson Township - Greene Jefferson Township - Washington Jefferson-Morgan School District Jonestown Borough Jordan Township - Clearfield Juniata Township - Bedford Karthaus Township Kennett Consolidated School District Kennett Square Borough Kennett Township **Keystone School District Kilbuck Township** King Township Knox Borough Knox Borough Knox Township - Clarion Knox Township - Clearfield **Knoxville Borough**



Lawrence Township - Clearfield Lawrence Township - Tioga Lawrenceville Borough Lebanon School District Lebanon Tax Collection District Leet Township Leetsdale Borough Lehigh Township - Northampton Liberty Borough - Allegheny Liberty Borough - Tioga Liberty Township - Bedford Liberty Township - Tioga Licking Township Limestone Township - Clarion Lincoln Borough Lincoln Township - Bedford London Grove Township Londonderry Township - Bedford Londonderry Township - Dauphin Long Branch Borough Lower Chichester Township Lower Dauphin School District Lower Macungie Township Lower Mount Bethel Township Lower Nazareth Township Lower Oxford Township Lower Paxton Township Lower Saucon Township Lower Southampton Township Lower Swatara Township Lumber City Borough Lykens Borough Lykens Township Madison Township - Armstrong Madison Township - Clarion Mahoning Township - Clarion Malvern Borough Mann Township Manns Choice Borough Mansfield Borough Marcus Hook Borough Marianna Borough Marshall Township **Mccandless Township**

McDonald Borough McGuffey School District McKeesport Area School District Media Borough Middle Paxton Township **Middlebury Township** Middletown Area School District Middletown Borough Midway Borough Mifflin Township - Dauphin Milford Township - Bucks Millbourne Borough Millcreek Township - Clarion Millcreek Township - Lebanon Millersburg Area School District Millersburg Borough Millvale Borough Modena Borough Monongahela Township Monongahela City Monroe Township - Bedford Monroe Township - Clarion Moon Area School District Moon Township Moore Township Morgan Township Morris Township - Clearfield Morris Township - Greene Morris Township - Tioga Morris Township - Washington Moshannon Valley School District Mount Gretna Borough Mount Pleasant Township - Washington Municipality of Monroeville Municipality of Murrysville Municipality of Penn Hills Myerstown Borough Napier Township Nazareth Area School District Nazareth Borough **Nelson Township** New Bethlehem Borough New Britain Borough New Britain Township



New Eagle Borough New Garden Township New Hope Borough New Hope-Solebury School District New London Township New Morgan Borough New Paris Borough New Sewickley Township New Stanton Borough Newlin Township Newtown Borough Newtown Township Newtown Township - Delaware Nockamixon Township North Allegheny School District North Annville Township North Bethlehem Township North Braddock Borough North Charleroi Borough North Clarion County School District North Cornwall Township North Coventry Township North Franklin Township North Hills School District North Lebanon Township North Londonderry Township North Strabane Township North Versailles Township Northampton Area School District Northampton Borough Northampton Township Northern Bedford County School District Northern Lebanon School District Northern Tioga School District Northgate School District Norwood Borough Nottingham Township **Oakmont Borough** Ohara Township Ohio Township Osceola Mills Borough Osceola Township Owen J Roberts School District Oxford Area School District

Oxford Borough Paint Township - Clarion **Palisades School District** Palmer Township Palmyra Area School District Palmyra Borough Parker City Parkside Borough Pavia Township Paxtang Borough Pen Argyl Area School District Pen Argyl Borough Penbrook Borough Penn Hills School District Penn Township - Chester Penn Township - Clearfield Penn-Delco School District Pennridge School District Pennsbury Township Perkasie Borough Perry Township - Clarion Perry Township - Greene Peters Township - Washington Peters Township School District Philipsburg Borough Philipsburg-Osceola Area School District Phoenixville Area School District Phoenixville Borough Pike Township - Clearfield **Pillow Borough** Pine Township - Allegheny North Pine Township - Clearfield Pine Township - Lycoming **Pine-Richland School District Piney Township** Pitcairn Borough **Plainfield Township** Pleasantville Borough Plum Borough Plum Borough School District **Plumstead Township** Pocopson Township Port Vue Borough Porter Township - Clarion



Porter Township - Dauphin Portland Borough Putnam Township **Quaker Valley School District** Quakertown Borough **Quakertown Community School District** Radnor Township Radnor Township School District **Rainsburg Borough** Ramey Borough Rankin Borough Reade Township Redbank Township - Armstrong Redbank Township - Clarion Redbank Valley School District **Reserve Township Reynoldsville Borough Rices Landing Borough Richhill Township Richland Borough Richland Township - Allegheny North Richland Township - Bucks Richland Township - Clarion Richland Township - Venango Richlandtown Borough Richmond Township - Tioga Ridley Park Borough Riegelsville Borough Riegelsville Borough- Northampton Rimersburg Borough Ringgold School District Riverview School District** Robeson Township Robinson Township - Washington **Roscoe Borough** Rose Tree Media School District Roseto Borough **Roseville Borough** Ross Township - Allegheny **Royalton Borough** Rush Township - Clearfield Rush Township - Dauphin **Rutland Township** Sadsbury Township - Chester

Salem Township - Clarion Sandy Township Saucon Valley School District Saxton Borough Schellsburg Borough Schuylkill Township - Chester Scrubgrass Township Sellersville Borough Sewickley Borough Sewickley Heights Borough Sewickley Hills Borough Shaler Area School District Shaler Township Sharon Hill Borough Sharpsburg Borough Shippen Township - Tioga Shippenville Borough Silverdale Borough Sligo Borough Smith Township Snake Spring Township Solebury Township Somerset Township - Washington South Allegheny School District South Annville Township South Bethlehem Borough South Coatesville Borough South Coventry Township South Franklin Township South Hanover Township South Lebanon Township South Londonderry Township South Strabane Township South Versailles Township South Woodbury Township Southampton Township - Bedford Southeastern Greene School District Southern Tioga School District Speers Borough Springdale Borough Springdale Township Springfield Township - Bucks Springhill Township - Greene St. Clairsville Borough



St. Petersburg Borough Steel Valley School District Steelton Borough Steelton-Highspire School District Stockdale Borough Stockertown Borough Stowe Township Strattanville Borough Sullivan Township Susquehanna Township - Dauphin Susquehanna Township School District Swatara Township - Dauphin Swatara Township - Lebanon Swissvale Borough Sykesville Borough **Tarentum Borough** Tatamy Borough Thornbury Township - Chester Thornbury Township - Delaware **Tinicum Township Tinicum Township - Delaware Tioga Borough Tioga Township Toby Township** Todd Township **Tower City Borough Trainer Borough Trinity Area School District Troutville Borough Trumbauersville Borough Turtle Creek Borough Tussey Mountain School District Twilight Borough Twin Valley School District** Union School District Union Township - Clearfield Union Township - Jefferson Union Township - Lebanon Union Township - Washington Upland Borough Upper Chichester Township Upper Dauphin Area School District Upper Makefield Township Upper Mount Bethel Township

Upper Nazareth Township Upper Oxford Township Upper Paxton Township Upper Southampton Township Upper Uwchlan Township Uwchlan Township Valley Township - Chester Verona Borough Versailles Borough Wall Borough Wallace Township Wallaceton Borough Ward Township Warminster Township Warrington Township Warwick Township Warwick Township - Chester Washington City Washington School District Washington Township - Clarion Washington Township - Dauphin Washington Township - Greene Washington Township - Northampton Wayne Township - Dauphin Wayne Township - Greene Waynesburg Borough Wellsboro Borough Wellsboro Area School District West Alexander Borough West Bethlehem Township West Bradford Township West Branch Area School District West Brandywine Township West Brownsville Borough - Washington West Caln Township West Chester Area School District West Chester Borough West Cornwall Township West Deer Township West Easton Borough West Finley Township West Goshen Township West Greene School District West Grove Borough



West Hanover Township West Homestead Borough West Keating Township West Lebanon Township West Marlborough Township West Middletown Borough West Mifflin Area School District West Nantmeal Township West Nottingham Township West Pike Run Township West Pikeland Township West Providence Township West Rockhill Township West St Clair Township West View Borough West Vincent Township West Whiteland Township Westfield Borough Westfield Township Westover Borough Westtown Township White Oak Borough White Township - Cambria Whitehall Township Whitehall-Coplay School District Whiteley Township Wiconisco Township Wilkins Township Wilkinsburg Borough Wilkinsburg Borough School District Williams Township - Dauphin Williams Township - Northampton Williams Valley School District Williamstown Borough Willistown Township Wilmerding Borough Wilson Area School District Wilson Borough Wind Gap Borough Winslow Township Wood Township Woodbury Borough Woodbury Township - Bedford Woodland Hills School District

Woodward Township - Clearfield Wrightstown Township Yeadon Borough

EXHIBIT "I"

Ohio Casualty Insurance Company of Liberty Mutual Bond





Interchange Corporate Center 450 Plymouth Road, Suite 400 Plymouth Meeting, PA. 19462-1644 Ph. (610) 832-8240

TAX COLLECTOR BOND

Bond Number: <u>601011779</u>

Know all men by these presents: That we, <u>Kratzenberg & Associates</u>, Inc.d/b/a <u>Keystone Collections Group</u> as Principal and West American Insurance Company, a corporation organized and existing under the laws of the State of Indiana and authorized to transact surety business in the Commonwealth of Pennsylvania as Surety, are held and firmly bound unto Clearfield County Tax Collection Committee, as Obligee, in the penal sum of <u>Five Hundred Ten Thousand</u> Dollars (\$510,000.00), lawful money of the United States of America, for the payment of which, well and truly to be made, we bind ourselves, our heirs, legal representatives, successor and assigns, jointly and severally, firmly by these presents.

WHEREAS, the above bounden Principal has entered into a Tax Collection Agreement with the Obligee beginning 01/01/2012 and ending on 12/31/2014 (the "Term") to collect taxes (the "Agreement").

Now, Therefore, the condition of this Obligation is such, that, if the Principal shall well, truly and faithfully execute all of the duties required of the tax officer pursuant to: a) 53 P.S. § 6924 (d)(3) and b) the Agreement, both during the Term of the Agreement and the Maintenance Term, then this obligation shall be void; otherwise it shall remain in full force and effect.

Provided and subject to the following conditions precedent:

- 1. This Bond is for the Term set forth above.
- 2. Pursuant to article V section G "Bond Continuing After Termination" of the Agreement, this Bond shall continue to cover obligations of the Principal for an additional six (6) month period following the earlier of: a) the cancellation or termination of the Agreement, or b) the date on which the Term expires (the additional six (6) month period as described above shall be referred to as the Maintenance Term). During the Maintenance Term, the penal sum set forth above shall be automatically reduced to twenty five (25%) percent of the bond amount required immediately prior to the end of the Term, for losses occurring during the Maintenance Term.
- 3. In no event shall the liability of the Surety exceed the penal sum of this Bond stated herein regardless of the number of years the Bond shall continue in effect or the number of claims that are made under the Bond.
- 4. Neither non-renewal by the Surety, nor failure, nor inability of the Principal to file a replacement bond shall constitute a loss recoverable hereunder.
- 5. Any modification of this Bond, including but not limited to a change in the penal sum, the Term or any other condition of this Bond shall be accomplished through a rider issued by the Surety; such modification shall only become effective thirty (30) days after such rider is received by Obligee.

- 6. This Bond may be cancelled by the Surety effective thirty (30) days from the date of written notice of such cancellation to the Principal and Obligee named herein at their last known address, provided no such cancellation shall affect or abridge the liability of the Principal or the Surety to the Obligee for losses occurring prior to the effective date of cancellation or termination of this Bond.
- 7. This Bond shall not cover and the Surety shall not be liable hereunder for loss of any public moneys or funds occurring through or resulting from the failure of, or default in payment by, any banks or depositories in which any public moneys or funds have been deposited, or may be deposited, or placed to the credit, or under the control of the Principal, whether or not such banks or depositories were or may be selected or designated by the Principal or by other persons; or by reason of the allowance to, or acceptance by the Principal of any interest on said public moneys or funds any law, decision, ordinance or statute to the contrary notwithstanding.
- 8. This Bond shall be for the benefit of the named Obligee and for any other political subdivision or tax collection district for which income taxes or local services taxes shall be collected or distributed pursuant to the Agreement. Notwithstanding any language in the Agreement to the contrary, no claim can be made or asserted, directly or indirectly under this Bond for any indemnification requirements of Principal to any insurance company.
- 9. Any claim under this Bond must be made within one (1) year following the date of termination or cancellation of this Bond, whichever is sooner and should be sent to Liberty Mutual Surety, 450 Plymouth Road, Suite 400, Plymouth Meeting, PA 19462.

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Dated this <u>28th</u>	_ day of <u>October</u>	, <u>2011 </u> .
		· ·
	· · · ·	
		(Principal)
	· ·	Ву:
	·	
		West American Insurance Company (Surety)
		By: <u>Koleit A Lang</u> Attorpey-in-Fact Robert S. Faye

THIS POWER OF ATTORNEY IS NOT VALID UNLESS IT IS PRINTED ON RED BACKGROUND. CERTIFIED COPY OF POWER OF ATTORNEY THE OHIO CASUALTY INSURANCE COMPANY WEST AMERICAN INSURANCE COMPANY

No. 43-873

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confirm the validity of this Power of Attorney cal

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Know All Men by These Presents: That THE OHIO CASUALTY INSURANCE COMPANY, an Ohio Corporation, and WEST AMERICAN INSURANCE COMPANY, an Indiana Corporation, pursuant to the authority granted by Article III, Section 9 of the Code of Regulations and By-Laws of The Ohio Casualty Insurance Company and West American Insurance Company, do hereby nominate, constitute and appoint: Gary E. Faye, Robert S. Faye or Stacey L. Knupp of Ligonier, Pennsylvania its true and lawful agent (s) and attorney (s)-in-fact, to make, execute, seal and deliver for and on its behalf as surety, and as its act and deed any and all BONDS, UNDERTAKINGS, and RECOGNIZANCES, not exceeding in any single instance TWENTY MILLION (\$20,000,000.00) DOLLARS, excluding, however, any bond(s) or undertaking(s) guaranteeing the payment of notes and interest thereon

And the execution of such bonds or undertakings in pursuance of these presents, shall be as binding upon said Companies, as fully and amply, to all intents and purposes, as if they had been duly executed and acknowledged by the regularly elected officers of the Companies at their administrative offices in Fairfield, Ohio, in their own proper persons.

The authority granted hereunder supersedes any previous authority heretofore granted the above named attorney(s)-in-fact.

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In WITNESS WHEREOF, the undersigned officer of the said The Ohio Casualty Insurance Company and West American Insurance Company has hereunto subscribed his name and affixed the Corporate Seal of each Company this 25th day of October, 2010.

J. Timothy D'Errico, Assistant Secretary

STATE OF OHIO, COUNTY OF BUTLER

On this 25th day of October, 2010 before the subscriber, a Notary Public of the State of Ohio, in and for the County of Butler, duly commissioned and qualified, came J. Timothy D'Errico, Assistant Secretary of THE OHIO CASUALTY INSURANCE COMPANY and WEST AMERICAN INSURANCE COMPANY, to me personally known to be the individual and officer described in, and who executed the preceding instrument, and he acknowledged the execution of the same, and being by me duly sworn deposes and says that he is the officer of the Companies aforesaid, and that the scals affixed to the preceding instrument are the Corporate Seals of said Companies, and the said Corporate Seals and his signature as officer were duly affixed and subscribed to the said instrument by the authority and direction of the said Corporations.

IN TESTIMONY WHEREOF, I have hereinto set my hand and affixed my Official Seal at the City of Hamilton, State of Ohio, the day and year first above written.

Judnik M. Coleman

Notary Public in and for County of Butler, State of Ohio My Commission expires August 17, 2013.

This power of attorney is granted under and by authority of Article III, Section 9 of the Code of Regulations and By-Laws of The Ohio Casualty Insurance Company and West American Insurance Company, extracts from which read:

Article III, Section 9. <u>Appointment of Attorneys-in-Fact</u>. The Chairman of the Board, the President, any Vice-President, the Secretary or any Assistant Secretary of the corporation shall be and is hereby vested with full power and authority to appoint attorneys-in-fact for the purpose of signing the name of the corporation as surety to, and to execute, attach the seal of the corporation to, acknowledge and deliver any and all bonds, recognizances, stipulations, undertakings or other instruments of suretyship and policies of insurance to be given in favor of any individual, firm, corporation, partnership, limited liability company or other entity, or the official representative thereof, or to any county or state, or any official board or boards of any county or state, or the United States of America or any agency thereof, or to any other political subdivision thereof

This instrument is signed and sealed as authorized by the following resolution adopted by the Boards of Directors of the Companies on October 21, 2004:

RESOLVED, That the signature of any officer of the Company authorized under Article III, Section 9 of its Code of Regulations and By-laws and the Company seal may be affixed by facsimile to any power of attorney or copy thereof issued on behalf of the Company to make, execute, seal and deliver for and on its behalf as surety any and all bonds, undertakings or other written obligations in the nature thereof, to prescribe their respective duties and the respective limits of their authority; and to revoke any such appointment. Such signatures and seal are hereby adopted by the Company as original signatures and seal and shalf, with respect to any bond, undertaking or other written obligations in the nature thereof to which it is attached, be valid and binding upon the Company with the same force and effect as though manually affixed.

CERTIFICATE

I, the undersigned Assistant Secretary of The Ohio Casualty Insurance Company and West American Insurance Company, do hereby certify that the foregoing power of attorney, the referenced By-Laws of the Companies and the above resolution of their Boards of Directors are true and correct copies and are in full force and effect on this date.

IN WITNESS WHEREOF, I have hereunto set my hand and the seals of the Companies this 28th day of October , 2011

Assistant Secretary

EXHIBIT "J"

Act 192 Resolution

RESOLUTION NO.

NORTHUMBERLAND COUNTY TCD

A RESOLUTION OF THE NORTHUMBERLAND COUNTY TAX COLLECTION DISTRICT, NORTHUMBERLAND COUNTY, PENNSYLVANIA ESTABLISHING REASONABLE COSTS OF COLLECTION FOR DELINQUENT TAXES AND IMPOSING THE COST OF SUCH COLLECTION UPON THE DELINQUENT TAXPAYER.

WHEREAS, the Local Tax Enabling Act of December 31, 1965, P.L. 1257 No. 511, commonly known as "Act 511", provides for the collection of certain enumerated taxes in this tax collection district, including penalties for the non-payment thereof; and

WHEREAS, Act 192 of 2004 amended Act 511 by authorizing the cost of delinquent tax collection to be imposed against the delinquent taxpayer; and

WHEREAS, this tax collection district anticipates considerable expense in collecting its delinquent Act 511 taxes and further deems it to be in the best interest of the tax collection district to have the costs of these collections paid by the delinquent taxpayer.

NOW, THEREFORE, be it resolved and it is hereby resolved that the governing body of this tax collection district hereby establishes the following:

- (1) From and after the enactment of this Resolution, to each delinquent Act 511 tax, levy or obligation owed to any taxing authority within the tax collection district, there shall be added such costs, attorney's fees, charges and expenses incurred in the delinquent collection process. Such additional charges shall be collected in addition to all interest and penalties as are allowed by law.
- (2) Such fees and charges shall be reasonable and the same are hereby established in a cost rate schedule as attached herein and made a part hereof as Schedule "A". Said schedule of costs is hereby deemed to be reasonable, fair and necessary in order to allow the tax collection district to collect such sum due. This schedule may be amended from time to time by resolution of the governing body of this tax collection district.
- (3) Any entity empowered to collect sums on behalf of the tax collection district is directed to add such costs of collection as are incurred to the

extent allowed as set forth in Schedule "A". Such entity shall be entitled to retain an amount equal to such sums from delinquent collections. Such sums collected pursuant to this Resolution shall be in addition to any tax penalty, interest or other costs already part of the delinquent account or assessment.

(4) Any Resolution in conflict with this Resolution shall be deemed to have been repealed to the extent of that conflict. If any portion of this Resolution is deemed to be void, unenforceable or unconstitutional, then it is the intent of the governing body of this tax that it would have enacted the balance of this Resolution irrespective of said invalid portion.

(5) This Resolution shall become effective this _____day of _____

ADOPTED this ______ day of ______, _____.

ATTEST:

NORTHUMBERLAND COUNTY TCD

By:_____

Secretary

COSTS OF COLLECTION TO BE IMPOSED AND ADDED TO DELINQUENT TAX

<u>TAXP</u> 1)	AYER NOTIFICATION AND ADMINISTRATION Taxpayer late filing or underpayment notice.	\$10.00
2)	Employer late filing notice or underpayment penalty notice for quarterly or annual earned income tax or local services tax return. 10% of the tax, penalty and interest due-minimum charge \$50.00.	\$50.00
3)	Delinquent account servicing fee, including records imaging or other detailed recordkeeping, office staffing, computer equipment and software, office space, telephone, printing and imaging equipment, supplies and postage used to generate delinquent notices and to establish monthly payment plans—10% of tax, penalty and interest due—minimum charge \$50.00	\$50.00
4)	Partial payment fee-where payment received does not pay account in full.	\$3.00
5)	Fee for check returned from bank (NSF, Acct. Closed, etc).	\$29.00
6)	Notice of intent to file civil suit	\$50.00
<u>WAG</u> 1)	E ATTACHMENT Taxpayer notice prior to wage attachment	\$25.00
2)	Employer wage attachment notice.	\$25.00
<u>LITIG</u> 1)	<u>ATION</u> Prepare Magisterial District Court complaint.	\$75.00
2)	Prepare for Magisterial District Court hearing.	\$100.00
3)	Attend Magisterial District Court trial or hearing.	\$150.00
	Attend Constable execution sale.	\$350.00
4)		\$150.00
5)	Prepare Arbitration complaint/appeal.	
6) 7)	Attend Arbitration trial. Enter default judgment.	\$350.00
7)		\$150.00
8)	Issue Sheriff Writ of Execution.	\$250.00
9)	Attend Sheriff sale.	\$250.00
10)	Non-litigation legal work.	\$70.00/hr
11)	Litigation legal work.	\$80.00/hr
12)	All other clerical work not itemized above.	\$50.00/hr